

# Accessibility Guide





## WELCOME TO BUSCH GARDENS® Williamsburg

We're glad you're here! This guide provides an overview of services and facilities available for guests with disabilities who are visiting Busch Gardens® in Williamsburg, Virginia. We are committed to providing a safe and enjoyable environment to all guests. Please refer to the **Welcome Center** if you have any questions.

**At Busch Gardens® we have two programs in place to assist guests with disabilities. Our Ride Accessibility Program (RAP) matches the individual abilities of our guests to the requirements of each ride. When enrolled in RAP, disabled guests will be able to participate in our Special Access Program which assists guests in enjoying attractions throughout the park as some queue lines are not accessible to mobility-impaired guests. These programs are described below.**

***Ride Accessibility Program (RAP):*** Is designed to allow guests to fully participate and enjoy our parks while keeping in mind the safety requirements of our rides and attractions. The Program was developed based on the requirements of the manufacturer and by evaluating the physical and mental attributes required to safely ride each ride and participate in other attractions. It is our policy to allow anyone to ride our rides and enjoy our attractions as long as they meet all these requirements and such that it does not present a potential hazard to the guest or others.

***Special Access:*** Is designed to allow our guests to enjoy our attractions without waiting in queue lines if the guest is not able to do so due to his/her disability. Guests will be placed in a Virtual Queue which equals the estimated wait time at that respective location. Guests have the ability to enjoy other attractions throughout the park during this time and then proceed to the specific attraction at the estimated time.

**Guests wishing to use Special Access must enroll in our Ride Accessibility Program at The Welcome Center.**

**NOTICE:** The information in this guide is subject to change without notice. Please feel free to visit the Welcome Center for current information on accessibility and services. You may also contact an ambassador regarding accessibility prior to boarding a particular attraction.

The following procedures will be of assistance when utilizing our Ride Accessibility Program throughout the park:

1. Please enroll in our Ride Accessibility Program at the Welcome Center where you will receive a list of the rides and attractions and the requirements for riding and enjoying each. Once you have enrolled in the RAP you will be able to utilize our Special Access program.
2. Proceed to the ride entrance of the respective attraction with your RAP sheet and request a boarding time\* from the entrance ambassador. These attractions include Alpengeist®, Apollo's Chariot®, DarKoaster®, Finnegan's Flyer®, Escape from Pompeii®, Griffon®, Grover's Alpine Express, Lochness Monster®, Log Flume, ®, Pantheon®, Verbolten® and Howl-O-Scream Mazes. If the entrance is not staffed, you may proceed to the ride exit to request a boarding time. The time provided on your RAP sheet will be based on the current estimated wait time\*.
3. We suggest you take a moment to enjoy our other attractions throughout the park while you wait in the virtual queue system.
4. For our smaller attractions we ask that you proceed to the ride exit/entrance (marked with disabled access sign) and inform the ambassador that you wish to ride. You may be asked to wait 1-2 ride cycles prior to boarding.
5. Only the number of guests listed on the RAP sheet (guest utilizing RAP and maximum of 3 additional) are able to board with the guest needing special access. Other party members should use the ride entrance.
6. The guest with the disability must ride in order for their party to take part in our Ride Accessibility Program.

\*Guest can participate in one virtual queue at a time.

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## GENERAL PARK INFORMATION

### Service Animals

Service animals are welcome at SeaWorld Parks & Entertainment facilities. Service animals are limited to dogs and miniature horses that have been individually trained to do work or perform task for the benefit of an individual with a disability.

Service animals must remain on a leash or harness and/or under the control of its handler at all times and be house broken. If at any time your service animal's behavior is out of control, you will be asked to remove your service animal from the premises. Service animals must remain a reasonable distance from the Park's resident animals.

Although assistance animals are discouraged from riding any ride, your assistance animal will be permitted on:

- Bert and Ernie's Loch Adventure
- Bumper Cars
- Busch Gardens Railroad
- Carousel Bench
- Land of the Dragons® Rides
- Little Balloons
- Oscar's Whirly Worms
- Red Baron
- Rhine River Cruise
- Skyride

To experience a ride or attraction that does not permit service animals, the animal may be left with a non-rider. The guest attending the animal may then board the ride without waiting in line after the first guest assumes responsibility of the animal. If a non-rider is not available to watch the animal while a disabled guest is riding the ride, a temporary pen will be provided. Please talk to the ride supervisor in order to utilize the temporary pen for a service animal or contact the Welcome Center for additional information.

### "Break" Area for Service Animals

For your convenience, Service Animal "Relief Area" are located next to the left-hand side of the Pompeii Gift Shop, across from the Art Gallery in New France and at the Pet Kennel.

### Guest Relations

Guest Relations is located past the ticket booths prior to the turnstiles on the right hand-side.

### Welcome Center

Welcome Center is located inside the park just passed the turnstiles on the right-hand side.

### Parking

Parking is provided directly in our France Parking Lot. Most spaces for guests with disabilities are accessible to vans.

### Wheelchair Rental

Wheelchairs and Electric Convenience Vehicles (ECV's) may be rented at Stroller Rental at the main gate area prior to entering the park. Wheelchairs and ECV's are rented on a first-come, first-serve basis; therefore, we encourage guests to make reservations online (at least one day prior to their visit). If there are no mobility devices available when you arrive, you may place your name on a wait list, and one of our Team Members will contact you when one becomes available. Guests may also use their own wheelchairs or ECV's. Guests using wheelchairs may join any admissions line to enter the park.

### Segway

SeaWorld Parks & Entertainment® is committed to providing guests a safe and enjoyable experience. Because of different pathway configuration and terrain as well as large crowds that include small children and strollers, we regret that we cannot permit the use of two-wheeled, self-balancing electric vehicles such as Segways. We are pleased to offer other forms of personal transportation, including electric convenience vehicles and standard wheelchairs and we encourage you to contact The Welcome Center with any questions you may have.

### Restrooms

All restrooms are accessible to guests using wheelchairs and are clearly marked with the disabled symbol throughout the park. Companion restroom facilities are located at the Main Gate Entrance/Exit, Sesame Street ® Forest of Fun™, Scotland, France, New France, Germany, Oktoberfest and Italy restrooms.

### First Aid

Busch Gardens® First Aid station is located near the France section of the park. This office is staffed by Registered Nurses and Emergency Medical Technicians. Ambassadors throughout the park will be happy to call for assistance upon request.

### Restaurants

While dining at our restaurants, please be aware that most venues offer cafeteria-style service. Assistance is available upon request. For guests with special dietary needs, we offer a variety of allergy friendly options throughout our park. You may stop by the Welcome Center, or any of our meal facilities, to receive an Allergen Card with more detail on our Allergy Friendly program and offerings. For questions before you visit, please contact us at [www.buschgardens.com](http://www.buschgardens.com). We also suggest you visit meal facilities during non-peak hours or ahead of meal time so that you can be efficiently assisted and served. For guests having trouble waiting in long lines or with special dietary needs, please go straight to the cashier upon arrival and ask to speak with a supervisor for assistance.

### Gift Shops

All gift shops are wheelchair accessible. Please ask any ambassador for assistance. 'Package Pick-up', available at all gift shops, provides guests the opportunity to shop throughout Busch Gardens® and have their purchases sent to Package Pickup, located at Union Jax in the England area for pick-up later in the day.

## RIDE ACCESS INFORMATION

At Busch Gardens® safety is the only consideration that takes precedence over fun! Thrill rides, by their very nature, create forces and speeds that may not be acceptable or tolerable to some guests and may cause injury to some riders with known or unknown pre-existing conditions.

Many theme park rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These systems may place restrictions on the ability of an individual to safely experience the ride. In general, you should ride only if you are in good health. Do not ride if you know or suspect you may be pregnant, have high blood pressure, heart, neck or back problems, motion sickness, recent surgery, or any other medical condition that may be affected by the features of the ride. You should not ride if you have any impairment or condition that would prevent the intended use of seating and safety restraints as provided or inability to follow any safety requirement.

In order to ride, guests must be able to maintain the proper riding position throughout the ride and brace themselves upright in their seat, keeping their head upright and their back against the seatback. Guests must be able to use the restraint device properly and be able to hold on tight and keep their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to demonstrate a willingness and ability to comply with verbal and written rider requirements. The rider requirements and health restrictions are listed at the entrance of each ride.

Guests with casts or braces will be restricted from riding certain rides where the cast or brace may present a hazard to the guest or others. Please consult with our Welcome Center staff for more information or if in doubt about your ability to safely experience a ride.

Busch Gardens® ambassadors can offer assistance steadying a guest transferring to or from a wheelchair. They may not lift or assist in lifting anyone using a wheelchair. All guests must be able to board a ride themselves or with help from a member of their party.

The maturity level of any rider must be considered prior to riding.

## **HEIGHT REQUIREMENTS**

Height requirements are posted at each attraction. You may utilize the measuring guides near the Welcome Center in England to measure your child. Each attraction will verify height by

measuring guests prior to boarding. All guests, including those using wheelchairs, must meet the height requirement.

### **CASTS, BRACES, AND WALKING BOOTS**

Guests with a full arm cast, full leg cast, or braced arm cast may be restricted from riding certain rides and should refer to the Ride Information section of this guide for more information. Guests with walking boots and knee braces will be able to ride as long as the boot or brace fits comfortably in to the ride unit.

### **PROSTHETIC DEVICES AND AMPUTATIONS**

Guests with any type of prosthesis should ensure it is properly secured before riding any ride and should refer to the Welcome Center to determine their specific ability to ride any ride. Leg prostheses are not permitted on Alpengeist®, Apollo's Chariot®, DarKoaster®, Finnegan's Flyer®, Griffon®, Pantheon®, Tempesto® and Verbolten®.

Guests with an amputation below the knee may ride Alpengeist® and Griffon® but must remove the leg prosthesis prior to riding.

Guests with a leg(s) amputation above the knee may be able to ride on Alpengeist®, Apollo's Chariot®, Griffon® and Tempesto® by utilizing a full body harness. Guest must meet additional limb and remnant requirements to utilize the full body harness. Guest should refer to the Welcome Center and enroll in the Ride Accessibility Program.

Guests with an amputation below the ankle may ride Apollo's Chariot® and Verbolten® but must remove the leg prosthesis prior to riding.

Guests with an amputation below the ankle may ride DarKoaster® but must be wearing a foot prosthetic to ride.

Guests with an arm prosthesis must have one fully functioning hand and two natural functioning legs to ride Apollo's Chariot®. One natural functioning hand with original fingers (not prosthesis) is necessary to hand-grasp the lap bar.

Guests should refer to The Welcome Center to determine their specific ability to ride Alpengeist®, Apollo's Chariot®, DarKoaster®, Griffon®, InvadR®, Pantheon®, Tempesto® and Verbolten®.

### **GUESTS OF EXCEPTIONAL SIZE**

In order to ride, all seatbelts, lap bars, and shoulder harnesses must be positioned and fastened properly.

Due to rider restraint system requirements, guests of exceptional size may not be accommodated on some of our rides. Larger guests may experience difficulty on Alpengeist®, Apollo's Chariot®, Finnegan's Flyer®, DarKoaster®, Griffon®, InvadR®, Pantheon®, Tempesto® and Verbolten®. Test seats are located at the ride entrance of each of these attractions and



we recommend utilizing these before entering the ride queue. Our ambassadors may assist you by asking you to try out the seat.

### **RIDE ESCORTS**

Ride escorts may be required due to mechanical problems, weather conditions, or power interruption. If a ride escort is required, guests may need to negotiate stairs from the highest point of the ride and down steeply inclined catwalks or steps.

Guests requiring assistance during the ride escort may be escorted last in order to expedite the ride escort process. Only one mobility-impaired guest may ride the attraction at one time, unless they are in the same family. Please inquire about specific procedures prior to boarding a particular attraction.

### **LOOSE ARTICLE POLICY**

Loose articles are not permitted in the ride queue lines or on most of our rides.

These items include but are not limited to cellular phones, hats, cameras, purses, wallets, keys, backpacks, umbrellas, etc. Items must be safely secured in a sealed pocket, a waist pack, left in a locker or with a non-rider. Busch Gardens® is not responsible for lost or damaged articles.

### **CAMERA POLICY**

For safety reasons, picture-taking is not permitted on any ride except the Skyride, Busch Gardens® Railroad and Rhine River Cruise. Due to the nature and dynamics of all rides and the potential for injury, unsecured cameras or video cameras of any size are not permitted on the rides. To store such equipment, either return them to your vehicle or use the lockers that are available for a nominal fee.

The following conditions must be met for the hands free cameras/camera harnesses to be permitted:

- Must be secured by a 3 point or more harness, over the riders shoulders and around the torso, that is snapped or buckled closed and cannot be detached by bumping.
- The camera must be inside a case that snaps closed tightly and the case is securely attached to the harness with a screw type pen or similar device. Similarly, conditions are met if the camera alone can be directly and securely attached to the harness with a screw type pen or similar device.
- The wrist mount camera must be secured with more than one Velcro strap.
- A Park Operations Manager must approve of the device before it is used.

### **OXYGEN TANKS**

Due to the dynamics and certain characteristics of the rides, oxygen tanks are not permitted on any ride except the Carousel (Bench Only), Busch Gardens® Railroad, Rhine River Cruise and Skyride. Oxygen tanks are permitted in theatres, exhibits, and other enclosed facilities.

### **BEFORE EXPERIENCING A RIDE PLEASE NOTE ALL SAFETY WARNINGS BOTH VERBAL AND WRITTEN FOR EACH RIDE, SUCH AS:**

- Please wait for all rides to come to a complete stop before attempting to board.

- Please exercise caution in boarding each attraction, watching your head and step.
- Once you are seated, please secure your seatbelt, lap bar, or shoulder harness and keep them fastened until the ride comes to a complete stop.
- Face forward and remain seated in an upright position. Hold on until the ride comes to a complete stop.
- Keep all parts of your body inside the ride at all times.
- Shoes are required on all rides. Loose fitting shoes may be removed before riding Alpengeist®, Apollo's Chariot®, Finnegan's Flyer®, DarKoaster®, Griffon®, Pantheon®, Verbolten® and Der Wirbelwind.
- You are responsible for your personal property.
- Finish food and beverages before boarding.
- No smoking while in line or while riding. Smoking is prohibited, except in designated areas, which are listed on the park map.

## DEFINITIONS

Every ride entrance lists height requirements and special instructions regarding the ride. Busch Gardens® uses the following terms:

**Supervising Companion:** A supervising companion is someone who physically and mentally meets all the requirements to ride the ride themselves, is 14 years of age or older.

**Accompanied By:** Whenever a guest needs accompaniment, the accompanying person must meet all the ride requirements, as well as assist the guest. This includes helping the guests in the boarding and exiting of the ride, assisting the guest in maintaining postural control while riding, and assisting the guest down stairs, catwalks, or ladders in case of a ride escort.

**Hand-held Infant:** A hand-held infant is a child who is unable to walk to the ride unit independently or maintain independent seated postural control.

**Functioning Extremity:** A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.

**Ability to hold on or brace:** Ability to use one's arms to maintain a grasp on an assist bar and support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain a seated position during the forces of the ride.

## Ridership Criteria

The ability for a disabled guest to ride certain rides or attractions is evaluated criteria which may include manufacturer's requirements and other safety considerations. Some of those may include the following:

**1. Ability to maintain the proper riding position throughout the ride.**

The guest must have the body and spinal control to maintain the proper riding position throughout the ride without the aid of other people or devices and be able to maintain the proper riding position even during bumping or other characteristic movements of the ride.

**2. Weight distribution to allow the restraint device to function as designed.**

The weight distribution of the guest's body must not interfere with any of the ride or attraction's safety and restraint devices as they were designed.

**3. Control of upper torso – including head and neck.**

The guest must have sufficient muscle control to support their head, neck and upper torso in the proper position during the ride or attractions designed dynamic motions.

**4. Ability to hold on with one functioning hand.**

A functioning hand is an upper extremity or prosthesis with fingers that have the ability to grasp the restraint device and exhibits good grip control; the ability to brace and is strong enough to maintain the proper riding position throughout the duration of the ride.

**5. Ability to hold on with two functioning hands.**

Ability to hold on with two functioning hands as described above.

**6. Ability to hold on with one functioning arm.**

A functioning arm is an upper extremity or prosthesis that has the ability to arm-grip the restraint device by wrapping the arm around the restraint device and is strong enough to allow the guest to maintain the proper riding position throughout the duration of the ride.

**7. Ability to hold on with two functioning arms.**

Ability to hold on with two functioning arms as described above.

**8. Ability to brace self with one functioning leg.**

Guest must have one functioning leg, natural or prosthetic, for bracing their body during the course of the ride or attraction.

**9. Ability to brace self with two functioning legs.**

Guest must have two functioning legs, natural or prosthetic, to be used for bracing their body during the course of the ride or attraction and maintaining balance when entering and exiting a ride or attraction.

### **10. Minimum of two functioning extremities.**

Guest must have a minimum of two functioning extremities, natural or prosthetic (two arms, two legs, or one arm and one leg), to brace themselves during the ride and assist in entering and exiting the ride or attraction.

### **11. Minimum of three functioning extremities.**

Guest must have a minimum of three functioning extremities, natural or prosthetic (two legs and an arm or two arms and a leg) to allow the guest to brace in a tripod manner during the ride.

### **12. Ability to enter and exit the ride without endangering self or others.**

Guest must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation, if necessary. This may include entering through an exit or having someone aid him or her in boarding. If a guest has to be lifted in and out of a ride unit, they must be accompanied by a supervising companion who is accustomed to doing this. For the safety of ride or attraction operators and the guest, our operators are instructed not to perform this function, other than in children's ride areas.

### **13. Appropriate Observed Conduct.**

Guest must demonstrate appropriate observed conduct by indicating a willingness and ability to understand, participate in, and follow all rider requirements. Appropriate observed conduct may include but not be limited to, maintaining the proper riding position, attention to and compliance with safety instructions, proper use of restraints and safety equipment and a willingness to participate in the attraction.

In addition to the basic physical and mental requirements defined above, each ride is evaluated relative to specific temporary conditions which may prevent a guest from safely riding a particular ride. Some of the specific conditions evaluated include:

- Cervical collar or neck brace
- Broken collar bone
- Full arm cast
- Braced arm cast
- Lower arm cast
- Full leg cast
- Lower leg cast
- Bilateral abduction leg casts (brace between legs)
- The suitability of safely carrying hand-held infants on each ride

## INDIVIDUAL RIDE INFORMATION

The following descriptions are designed to give you information on the type of actions caused by various rides along with their unique physical restrictions. If you enrolled in the Ride Accessibility Program, follow the directions listed under each ride below.

### **ALPENGEIST®**

One of the world's tallest, most twisted inverted roller coasters.

#### *Ride Access:*

Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

#### *Height Restrictions:*

Riders must be 54" tall.

#### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

#### *Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

Guest must have the ability to hold on with at least one functioning hand, grasp with one functioning arm, and to brace self with two functioning legs amputated at the knee or below or the ability to hold on with two functioning hands and to brace self with one functioning leg amputated at the knee or below.

Guests with an amputated leg above the knee may ride, with the use of a separate three-point harness, provided the guest has at least one functioning hand, one functioning leg (to the knee or below), and enough leg remnant to be secured by the separate three-point harness. Guests should refer to the Welcome Center to determine their specific ability to ride.

Leg prostheses are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have any questions.

*Assistance Animals:*

Not Permitted

**APOLLO'S CHARIOT®**

High-speed hyper-coaster achieving great heights and high rates of speed.

*Ride Access:*

Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

*Height Restrictions:*

Riders must be 52" tall to ride.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must have two natural legs (to the ankle) and must be able to hold on to the lap bar with one functioning hand in order to ride. Guests should refer to the Welcome Center to determine their specific ability to ride.

Leg prostheses are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured, and will remain in place in spite of forces experienced during the ride. Guests with an arm prosthesis must have one fully functioning hand and two natural functioning legs to ride. One natural functioning hand with original fingers (not prosthesis) is necessary to hand-grasp the lap bar.

Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have questions.

*Assistance Animals:*

Not Permitted

## **THE BATTERING RAM**

Boat swing ride.

### *Ride Access:*

Guests using wheelchairs should proceed to the exit gate to the left of the entrance.

### *Height Restrictions:*

Riders must be 42" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

### *Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

### *Assistance Animals:*

Not Permitted

## **BUSCH GARDENS RAILROAD**

All trains are equipped with chair lifts to assist guests using wheelchairs. Please see an ambassador at the station for further instructions.

### *Assistance Animals:*

Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

## ***Caribou Train Station (New France)***

### *Ride Access:*

Guests using wheelchairs may enter through the gate at the Caribou entrance or wait outside the exit gate located to the far left of the station.

### ***Festa Train Station (Festa Italia)***

***Ride Access:*** Guests using wheelchairs should use the entrance queue and enter the platform loading area using the gates next to the turnstiles.

### ***Tweedside Train Station (Scotland)***

***Ride Access:***

Guests using wheelchairs may enter through the gates to the right of Tweedside Gifts.

### **DARKOASTER™**

High-speed multi launch roller coaster

***Ride Access:***

Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system and you will be given return time to ride. At the provided time, the guest will proceed to Quick Queue entrance, to board the ride. Please see the ambassador for assistance and loading instructions.

***Height Restrictions:***

Riders must be at least 48" and no taller than 77" (6'5") to ride.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

Guests must be able to grip with one fully functional natural arm and hand. Must also be able to brace with 2 functioning legs, guest must have natural leg to the ankle and guest must wear foot prosthetic to ride. Leg Casts are not permitted.

Prosthetic foot and a prosthetic arm are permitted. Prosthetic must be secured.

Guests wearing full arm casts, forearm casts that prevent the ability to grip, leg casts, or neck braces must not ride.

***Assistance Animals:***

Not Permitted



## **Der AUTOBAHN**

Bumper Cars.

### *Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the far right of the entrance.

### *Height Restrictions:*

Riders must be over 48" tall to ride alone. Riders between 42" – 48" must be accompanied by a supervising companion.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

### *Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with functioning leg. Guests with a neck brace, or a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

### *Assistance Animals:*

Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

## **Der AUTOBAHN JR.**

Kiddie Bumper Cars.

### *Ride Access:*

Guests using wheelchairs should proceed to the exit gate located to the right of the entrance.

### *Height Restrictions:*

Riders must be under 48" tall. Hand-held infants are not permitted.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

***Assistance Animals:***

Not Permitted

**Der WIRBELWIND**

Swings.

***Ride Access:***

Mobility-impaired guests should proceed to the exit gate to the left of the entrance.

***Height Restrictions:***

Riders must be 48" tall to ride. Riders between 40" – 48" must be accompanied by a supervising companion and must ride in the double swings.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg, with the ability to straddle the ride unit and maintain the proper riding position. Guests with any type of prosthesis should ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with a neck brace, broken collar bone, braced arm cast, or full leg cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

***Assistance Animals:***

Not Permitted

## **ELEPHANT RUN**

Children's ride.

### *Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the right of the entrance.

### *Height Restrictions:*

Riders must be at least 38" to ride. Adults may ride with a child who meets the height requirements.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

### *Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg, or be accompanied by a supervising companion.

Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

### *Assistance Animals:*

Not Permitted

## **ESCAPE FROM POMPEII®**

Thrilling plunging water ride with special effects.

### *Ride Access:*

Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. If the entrance is not staffed, please see the ambassador at the ride exit. At the provided time, please proceed to enter through the ride exit located to the right of the Pompeii photo shop. See the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

*Height Restrictions:*

Riders must be 42" tall to ride

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg.

Guests with a broken collar bone, neck brace, braced arm cast, or full leg cast must not ride. All other casts must comfortably fit inside the ride unit. Guests who would be adversely affected by strobe lights must not ride. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Not Permitted

**FINNEGAN'S FLYER**

Extreme Swing Ride

*Ride Access:*

Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. If the entrance is not staffed, please see the ambassador at the grouper area. At the provided time, please proceed to enter through the Quick Queue line to board.

*Height Restrictions:*

Riders must be 48" tall to ride.

*Ride Restrictions:*

Guests are to be in good health. Do not ride if you are pregnant, have high blood pressure, heart, neck or back problems, are prone to motion sickness, have had recent surgery or have any other condition that might be aggravated by the features of this ride.

*Physical Restriction:*

Each rider must have the ability to exhibit independent postural control under the dynamic conditions of this ride. Riders must have control of upper torso including neck and head.

Guest with an amputated leg(s) above the knee are not permitted. Guests must have two functioning legs and one fully functioning arm and possess the ability to grip with at least three fingers.

Guests with any type of prosthesis should ensure that it is properly secured and will remain in place during the ride. Leg prosthesis are not permitted. Leg Casts are not permitted.

Guests with cervical collar, neck brace or broken collarbone must not ride.

*Assistance Animals:*

Not Permitted

**FLYING MACHINE**

Circular rotational thrill ride.

*Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the far right of the entrance.

*Height Restrictions:*

Riders must be 42" tall to ride.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace or a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Not Permitted

**GRIFFON®**

Floorless dive coaster.

*Ride Access:*

Mobility-impaired guests that would like to ride this attraction should see the ambassador at the entrance to receive a time to return to the ride. At the provided time, the guest will proceed to the entrance to board the ride. Please see a platform ambassador for assistance.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

*Height Restrictions:*

Riders must be 54" tall to ride.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

Guests must have the ability to hold on with at least one functioning hand, grasp with one functioning arm, and to brace self with two functioning legs amputated at the knee or below or the ability to hold on with two functioning hands and to brace self with one functioning leg amputated at the knee or below.

Guests with an amputated leg above the knee may ride, with the use of a separate three-point harness, provided the guest has at least one functioning hand, one functioning leg, and enough leg remnant to be secured by the separate three-point harness. Guests should refer to the Welcome Center to determine their specific ability to ride.

Prosthetic legs are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured, and will remain in place in spite of forces experienced during the ride. Guests with a broken collar bone, neck brace, or any type of hard cast shall not ride. Please see an ambassador at the ride if you have any questions.

*Assistance Animals:*

Not Permitted

**INVADR**

Wooden roller coaster

***Ride Access:***

Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. At the provided time the guest will proceed to the exit of the ride to enter. Please see the platform ambassador for assistance and loading instructions.

***Height Restriction:***

Riders must be 46" tall to ride.

***Ride Restrictions:***

For your safety, only guests in good health should ride this attraction. Do not ride if you are pregnant, have heart conditions, back and/or neck conditions, motion sickness, broken bones or had recent surgery.

***Physical Restriction:***

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times.

Riders must have control of upper torso including neck and head. Riders must have the ability to exhibit independent seated postural control under dynamic conditions of the ride. Guests wearing neck braces or back braces, or have a broken collar bone must not ride.

Guests must possess at least one naturally functioning full leg. Guest with an amputation above the knee may not ride. Guests with any type of hand or arm prosthesis must ensure they are properly secured and must remain in place during the ride. Guests must have at least one arm and one natural functioning hand in order to ride.

Please review all restrictions listed on the sign at the attraction entrance.

***Assistance Animals:***

Not Permitted

**KINDER KARUSSEL**

Carousel.

***Ride Access:***

Mobility-Impaired guests proceed to the exit gate to the far right of the entrance.

***Height Restrictions:***

Riders must be 42" tall or accompanied by a supervising companion. Riders under 42" must be accompanied by a supervising companion. Supervising companion is stand next the horse in the center. Hand-held infants are permitted on the benches only.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to hold on with one functioning hand and be able to straddle the ride unit and maintain the proper riding position.

***Assistance Animals:***

Permitted on the bench only (Provided the guest and the animal fit comfortably inside the ride unit).

**LAND OF THE DRAGONS®**

A unique activity and play area designed specifically for small children.

***Attractions:***

Bug-A-Dug, Chug-A-Tug, and Flutter Sputter

***Ride Access:***

Mobility-Impaired guests should wait outside the exit gate for the assistance of an ambassador.

***Height Restrictions:******Flutter Sputter:***

Riders under 36" must be accompanied by a supervising companion. Riders between 36" and 56" may ride alone. Adults may accompany a child and hand-held infants may not ride.

***Bug-A-Dug and Chug-A-Tug***

Riders must be under 56" to ride. Adults and hand-held infants may not ride.

***Net Climb, Bridges, & Slides***

Guests with restricted mobility may participate in these attractions; however, they involve steep net climbs and steps that are not accessible to wheelchairs.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be



affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Guests must have the ability to hold on with one functioning hand and brace with one functioning leg in order to ride Bug-A-Dug and Chug-A-Tug. Guests must have the ability to hold on with one functioning hand and brace self with one functioning leg or be accompanied by a supervising companion in order to ride Flutter Sputter.

*Assistance Animals:*

Permitted on the rides only (Provided the guest and the animal fit comfortably inside the ride unit).

## **Le CATAPULT**

Classic "Scrambler" ride.

*Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the far left of the entrance.

*Height Restrictions:*

Riders must be 48" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, full arm cast, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:* Not Permitted

## **LE SCOOT LOG FLUME**

A fun-filled water adventure.

### *Ride Access:*

This attraction is located at the base of a steep hill with steps down to the loading platform. The Le Scoot Log Flume is not easily managed by mobility-impaired guests and is not accessible to wheelchairs. Guests using wheelchairs that would like to ride this attraction should enter through the exit located to the left of the entrance at the bottom of the hill. Please see the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

### *Height Restrictions:*

Riders must be 46" tall to ride or accompanied by a supervising companion. Hand-held infants are not permitted.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

### *Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, braced arm cast, or full leg cast must not ride. All other casts must comfortably fit inside the ride unit. Guests who would be adversely affected by strobe lights must not ride. Please review all restrictions listed on the sign at the attraction entrance.

### *Assistance Animals:*

Not Permitted

## **THE LITTLE BALLOONS**

Kiddie balloon ride.

### *Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the far right of the entrance.

*Height Restrictions:*

Riders must be under 56" tall. Hand-held infants are not permitted.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

All casts must comfortably fit inside the ride unit. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

**L'I'L CLYDES**

Delightful ride for children.

*Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the left of the entrance.

*Height Restriction:*

Riders must be under 56" tall to ride. Hand-held infants are not permitted.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Guests with a full leg cast or brace between legs must not ride. Guests must have the ability to hold on with functioning hand and straddle the ride unit while maintaining the proper riding position. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Not Permitted

## **THE LITTLE GLIDERS**

Kiddie hang glider ride.

### *Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the far left of the entrance.

### *Height Restrictions:*

Riders must be under 56" tall; however, adults may accompany a child in the sit-down gliders. Riders under 36" may only ride on the sit-down Gliders and must be accompanied by a supervising companion. Hand-held infants are not permitted.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

### *Physical Restriction:*

Guests must be able to grasp with one functioning arm and brace with one functioning leg. Guests with a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

### *Assistance Animals:*

Not Permitted

## **LOCH NESS MONSTER®**

Double-looping steel roller coaster.

### *Ride Access:*

Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. At the provided time the guest will proceed to the exit of the ride to enter. Please see the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

### *Height Restriction:*

Riders must be 48" tall to ride.

### *Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems,

recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restriction:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to grasp with one functioning arm and brace with one functioning leg. Guests with a broken collar bone, neck brace, full arm cast, braced arm cast, or a full leg cast must not ride. All other casts must comfortably fit inside the ride unit. Guests who would be adversely affected by strobe lights must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Assistance Animals:**  
Not Permitted

**PANTHEON™**  
High-speed multi launch roller coaster

**Ride Access:**  
Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Restrictions:**  
Riders must be at least 52" and no taller than 76" (6'4") to ride.

**Ride Restrictions:**  
For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restriction:**  
Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must be able to grip with two functioning hands and brace with one functioning leg to ride. Guests with (an) amputated leg(s) above the knee are not permitted.

Prosthetics of any kind are not permitted.

Guests wearing full arm casts, forearm casts that prevent the ability to grip, leg casts, or neck braces must not ride.

*Assistance Animals:*

Not Permitted

## **RHINE RIVER CRUISE**

Riverboat ride.

*Ride Access:*

Located at the base of a steep set of steps coming from Scotland and an equally steep hill and steps from Germany. The Rhine River Cruise is not easily managed by guests with restricted mobility and is not accessible to wheelchairs.

*Assistance Animals:*

Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

## **ROMAN RAPIDS®**

White-water raft ride.

*Ride Access:*

Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system and you will be given return time to ride. At the provided time, the guest will proceed to the entrance, to board the ride. Please see the ambassador for assistance and loading instructions.

*Height Restrictions:*

Riders must be at least 42" to ride.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must be able to grip with one functioning hand and brace with one functioning leg to ride. Guests with a broken collar bone, neck brace or a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Not Permitted

**ROTO BARON**

Kiddie airplane ride

*Ride Access:*

Mobility-Impaired guests should proceed to the exit gate located to the left of the entrance.

*Height Restrictions:*

Riders must be under 56" tall to ride. Hand-held infants are not permitted.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Guests must be able to hold on with one functioning hand and brace with one functioning leg. All casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Permitted (Provided the guest and the animal fit comfortably inside the ride unit)

**SESAME STREET® FOREST OF FUN™**

A fun Sesame Street themed activity and play area.

*Attractions:*

**Bert and Ernie's Loch Adventure**

A children's water flume ride

*Ride Access:*

Mobility-Impaired guests should proceed to the ride entrance.

*Height Restrictions:*

Riders must be under 56" tall however adults may accompany a child. Children under 36" must be accompanied by a supervising companion. Hand-held infants are not permitted.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

Guests must be able to hold on with one functioning hand and brace with one functioning leg. All casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

***Assistance Animals:***

Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

**Grover's Alpine Express**

A fun Children's roller coaster.

***Ride Access:***

Mobility-Impaired guests that would like to ride this attraction should see the ambassador at the entrance to receive a time to return to ride. If there is not a ambassador at the entrance, one member of your party should see the ambassador at the ride exit to receive a time to return to the ride. At the provided time, mobility-impaired guests will proceed to enter through the ride exit. Please see the platform ambassador for assistance and loading instructions.

This ride includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

***Height Restrictions:***

Riders must be at least 38" tall to ride. Riders between 38" tall and 41" tall must be accompanied by a supervising companion. Riders 41" in height or taller may ride alone.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

In addition to the requirements listed under General Information, guests must be able to grip with one functioning hand and brace with one functioning leg.

Amputation must be at knee or below. Guests with any type of prosthetic device must ensure that it is properly secured and will remain in place in spite of forces experienced during the ride.



Guests with a neck brace, broken collar bone, braced arm cast, full arm cast or full leg cast will not be permitted to ride. All other casts must fit inside the ride vehicle. Please review all restrictions listed on the sign at the attraction entrance prior to riding.

*Assistance Animals:*

Not Permitted

### **Oscar's Whirly Worms**

A ride that rocks back and forth while gently rotating.

*Ride Access:*

Mobility-Impaired guests should proceed to the ride entrance.

*Height Restrictions:*

Riders must be at least 42" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

In addition to the requirements listed under General Information, guests must be able to grip with one functioning hand and brace with one functioning leg. Amputations must be at the knee or below. Please review all restrictions listed on the sign at the attraction entrance. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place.

Guests with a neck brace, broken collar bone, full arm cast, or braced arm cast will not be permitted to ride. All other casts must comfortably fit inside the ride vehicle.

*Assistance Animals:* Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

### **Prince Elmo's Spire**

A Mini-Drop Tower that moves upward and downward in a gentle bouncing motion.

*Ride Access:*

Mobility-Impaired guests should proceed to the ride entrance.

*Height Restrictions:*

Riders must be at least 42" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

***Ride Restrictions:***

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

***Physical Restriction:***

In addition to the requirements listed under the General Information, guests must be able to grasp with one functioning arm and brace with one functioning leg. Guests with a full leg cast, braced arm cast, or neck brace will not be permitted to ride. Please review all restrictions listed on the sign at the attraction entrance.

***Assistance Animals:***

Not Permitted

**SKYRIDE*****Ride Access:***

Guests using wheelchairs should proceed to the exit area located to the left of the entrance for the assistance of an ambassador. Wheelchairs that fold can be accommodated on specially designed cabins.

***Assistance Animals:***

Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

**TRADEWIND**

High-speed circular ride.

***Ride Access:***

Mobility-impaired guests should proceed to the exit gate located to the left of the entrance for the assistance of an ambassador.

***Height Restrictions:***

Riders must be 52" tall. Guests between 48" – 52" must be accompanied by a supervising companion.

***Ride Restrictions:*** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, full arm cast, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Not Permitted

**TEMPESTO®**

High-speed multi launch Skyrocket II achieving great heights and high rates of speed.

*Ride Access:*

Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

*Height Restrictions:*

Riders must be 54" tall to ride.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, diabetes, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must have full upper and lower body control. Guest must have two functioning legs/feet and two functioning arms/hands and be capable of grasping handhold points and maintaining a safe posture. Guests must be able to put both feet under the shin pad and if possible flat on the floor. Guests should refer to the Welcome Center to determine their specific ability to ride.

Leg prostheses are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured, and will remain in place in spite of forces experienced during the ride.

Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have questions.

*Assistance Animals:*

Not Permitted

## **TURKISH DELIGHT**

Teacup ride.

*Ride Access:*

Mobility-impaired guests should proceed to the exit gate located to the far left of the entrance for the assistance of an ambassador.

*Height Restrictions:*

Riders must be 48" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

*Assistance Animals:*

Not Permitted

## **VERBOLTEN®**

High-speed launch-coaster achieving great heights and high rates of speed.

*Ride Access:*

Mobility-impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. At the provided time, the guest will proceed to entrance to board the ride. Please see the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes 2 separate launch points. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

*Height Restrictions:*

Riders must be 48" tall to ride.

*Ride Restrictions:*

For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

*Physical Restriction:*

Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must have two natural legs (to the ankle) and must be able to hold on to the lap bar with one functioning hand in order to ride.

Leg prostheses are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured, and will remain in place in spite of forces experienced during the ride. Guests with an arm prosthesis must have one fully functioning hand and two natural functioning legs to ride. One natural functioning hand with original fingers (not prosthesis) is necessary to hand-grasp the lap bar.

Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have questions.

*Assistance Animals:*

Not Permitted

## **ATTRACTIONS AND THEATERS**

### **ABBEYSTONE THEATRE® (Ireland) – Celtic Fyre®**

*Description:*

Broadway meets Irish dance in our must see musical spectacular.

*Access:*

Entrance for guests using wheelchairs is directly to the left side of the theater.

### **DAS FESTHAUS® (Oktoberfest) – Oktoberzest**

*Description:*

German culture through music and dance

*Access:*

Restaurant seating. Tables for guests using wheelchairs are located near the stage. Please see an ambassador for assistance.

### **EAGLE RIDGE, WOLF VALLEY (Wild Reserve)**

*Description:*

Get up-close views of animals in natural habitats and learn the importance of caring for places in the wild where these animals still make their homes.

*Access:*

Fully accessible from the main pathway for guests using wheelchairs. Please see an ambassador for assistance.

### **ELMO'S CASTLE (Sesame Street® Forest of Fun™) – Sunny Days Celebration!**

*Description:*

Sing and dance along with the Sesame Street gang.

*Access:*

Fully accessible for guests using wheelchairs. Please see an ambassador for assistance.

### **GLOBE THEATRE (England)**

*Access:*

Entrance for guests using wheelchairs is directly to the right side of the theater. Seating for guests using wheelchairs is available between the two seating sections. Please see an ambassador for assistance.

### **IL TEATRO DI SAN MARCO (Italy)**

*Access:*

Restaurant seating, please see an ambassador for assistance.

## **ROYAL PALACE THEATRE (France)**

### **Access:**

Guests using wheelchairs may use either entrance of the theater. The disabled seating section is reserved for guests using wheelchairs and one companion. Please see an ambassador for assistance.

## **WOLF HAVEN THEATRE (Jack Hanna's Trail)**

### **Access:**

Fully accessible for guests using wheelchairs. Please see an ambassador for assistance.

## **HEARING IMPAIRED SERVICES**

Busch Gardens Williamsburg is pleased to provide several options for our guests who may be deaf, hearing impaired, or require additional assistance for communications disabilities.

### **Sign Language Interpretation**

Qualified American Sign Language (ASL) interpreters are available upon request. We kindly ask that you request this service at least 14 days prior to your visit.

Please contact us by calling (757) 229-4386 or emailing [bgw.guestrelation@buschgardens.com](mailto:bgw.guestrelation@buschgardens.com) with "ASL Interpreter Request" selected as the message subject when requesting your reservation.

### **Show Scripts**

Other auxiliary aids are available, such as show scripts for select shows and can be obtained at the Welcome Center in the England Village.

## **VISUAL IMPAIRMENT SERVICES**

### **Visual Impairment Assistance**

If you need assistance during your visit, we can provide park guidance. We encourage you to request this service at least 14 business days prior to your visit. Please contact us by calling (757) 229-4386 or via email [bgw.guestrelations@buschgardens.com](mailto:bgw.guestrelations@buschgardens.com)

Every effort will be made to provide guidance with less than two (2) weeks' notice, depending on the availability of Ambassadors. Guests requesting this service will be contacted prior to their visit and specified guide times will be confirmed. The guide will be provided for the first two (2) hours of your visit.

Guests who are blind or have limited/low vision must have someone (either a companion or Ambassador) read the ride instructions prior to boarding.

## [CONTACT INFORMATION](#)

### [Questions or Comments?](#)

Busch Gardens® Williamsburg strives to ensure all guests, including those with disabilities, have a safe and enjoyable experience. If you have suggestions, comments, or concerns, please stop by The Welcome Center during your visit or visit us online via our chat or email options.

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