



Parent Handbook

Your guide to all things Busch Gardens Camp!



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01

Welcome





1.1 Busch Gardens Camp Goals & Inclusivity Statement

Thank you for choosing Busch Gardens Summer Break Camp! We are dedicated to creating a safe, enriching, and fun atmosphere for all of our campers. We provide memorable experiences that will last a lifetime.

Based on a long-term commitment to education, Busch Gardens Camp strives to provide an enthusiastic, imaginative, and intellectually stimulating atmosphere to help campers develop a lifelong appreciation, understanding and stewardship for our diverse natural environments and resources.

Busch Gardens Camp goals are...

- To create an intellectually stimulating environment that encourages campers to become stewards of the natural world
- To focus on creating an atmosphere of building self-esteem in our campers with positive interactions and situations that build confidence
- To provide campers with opportunities for teamwork and problem solving

Our key goals encourage our campers to be future ambassadors for this world we all share.

Busch Gardens Camps strive to create an inclusive camp environment that is free from discrimination and harassment, and that values the differences of our campers and staff. Specifically, Busch Gardens Camps prohibits discrimination or harassment based on age, race, color, religion, sex, national origin, sexual orientation, gender identity or expression, and disabilities. Additionally, we strive to keep Busch Gardens Camp free from political discussions and expressions of political views. Let's keep summer camps fun for all!



1.2 Accreditation & Staffing

Busch Gardens Camp is proud to be fully accredited through the American Camp Association (ACA)! The ACA is the only national accrediting body for camps of all types. ACA's accreditation standards focus on health, safety, and risk management, and are used as benchmarks by government entities. ACA accreditation provides public evidence of a camp's commitment to the well-being of campers and staff! For more information, visit www.ACACamps.org.

Here are some key benefits of Accreditation...

Education	The accreditation process seeks to educate camp owners and directors in the administration of key aspects of camp operation, particularly those related to program quality and the health and safety of campers and staff. The standards establish guidelines for needed policies, procedures, and practices. The camp, then, is responsible for ongoing implementation of these policies.
Compliance	Accreditation assists the public in selecting camp programs that meet industry-accepted and government-recognized standards.
Commitment	Accreditation is entirely voluntary! Choosing to undergo the accreditation process indicates that a camp is committed to ensuring ongoing excellence in their program

The Education Department at Busch Gardens has a team of year-round and seasonal camp personnel. Staff members have years of experience with campers of all ages. Our camp counselors are highly motivated, experienced individuals that are carefully selected and screened in accordance with American Camp Association (ACA) guidelines. All camp staff participates in a wide range of training including classroom management, child development and conflict de-escalation strategies. Our counselors possess American Red Cross (ARC) First Aid/CPR/AED certifications and medication administration training. It is our goal to ensure a safe and enjoyable camp experience for all.



1.3 Registration & CampDoc.com

Busch Gardens Camps partners with CampDoc.com, the leading electronic health record system for camps. You can now complete and sign your camper's health information and releases electronically! The security and privacy of your camper's information is very important to us. The CampDoc.com site is secure, encrypted and password protected.

Only the Busch Gardens Camps leadership team & Health Services Staff will have access to your camper's information. Having signed up for camp, you will receive an "Invitation" email from CampDoc.com. This "Invitation" email will include instructions for how to create your unique account. CampDoc.com sends out periodic reminder emails for incomplete information, so please be sure to complete forms in a timely manner.

Here is a checklist of all forms you will have access to on your camper's CampDoc profile. Registration is complete once you have reviewed and electronically signed all forms listed below:

- **Camper Information & Health History**
- **Camper Medication Information and Over-the-Counter Release Form**
- **Medical Consent and Assumption of Risk**
- **Photo Release, Liability Release, Voluntary Assumption of Risk, and Indemnity Agreement**

Please plan to review, complete, and sign ALL confirmation materials prior to your camp date. Be sure to review the insurance information, medical history, and over-the-counter medication forms carefully.

All confirmation packet components, including health history and release forms, need to be completed and signed prior to camper participation in any camp.





02

Program Design





2.1 Arrival & Water Country

ARRIVAL TIME IS 8:30-8:55AM

Monday Morning

Check in with Camp Staff at the welcome table, who will verify your registration and inform you and your camper of their group and counselor(s) for the week. If you need to make changes to your camper's information (pick up list, health information, etc.) or share any vital information about your camper, this would be the best time to do so. At check-in you will also receive the following for your camper:

- Busch Gardens Camp T-Shirt: All campers receive one Camp T-shirt as part of their camp registration. Campers are required to **ALWAYS** wear their Camp T-shirts during camp.
- Please assist your camper in changing into their shirt; restrooms are available next to Castle O'Sullivan in the Ireland area. Camp Staff can assist in exchanging shirt sizes if needed.
- **ONE** additional T-shirt can be purchased for \$5. We are only able to accept credit or debit cards for additional t-shirt purchases
- Water bottle in a carrying sleeve: All campers receive one water bottle in a carrying sleeve as part of their camp registration. We require the campers to leave them at the park each afternoon, so they don't forget them the following day.

Once your camper has checked in and you have received all your items listed above, please proceed inside the park to Castle O'Sullivan where your child's group will meet their Camp Counselors for the week!

All medication (in a sealed bag with your campers name and age group) must be checked-in with Busch Gardens Camp Staff or a Health Services Nurse upon arrival at camp each day. **MEDICATIONS MUST BE IN THE ORIGINAL PACKAGING THAT IDENTIFIES THE PRESCRIBING PHYSICIAN, NAME OF MEDICATION, DOSAGE AND FREQUENCY OF ADMINISTRATION.** Only medication listed on the Health History forms will be administered during camp hours. Medications will be kept at Health Services and administered only by Health Services staff. Medication should be picked up from your child's camp counselor daily.



2.1 Arrival & Water Country (continued)

ARRIVAL TIME IS 8:30-8:55AM

Remainder of the Week

For the remainder of the week (Tuesday-Friday) campers must check in at the Ireland Gate so that we can get an accurate attendance count. After this, they may head straight to their group where they will meet with their Counselors. Parents should assist their campers with applying sunscreen before starting the camp day. Parents are not required to go through the gates with their camper, but are welcome to do so! All Parents must exit the gates by 8:55 AM.

All bags entering the park will need to be checked by a member of our Camp Staff or our Security team. No weapons or electronics (other than cell phones) should be brought in with campers. Busch Gardens is not responsible for any lost, damaged, or stolen items.

Please note that **Camp will start promptly at 9:00 AM**. It is very important your camper be there prior as check-in ends at 8:55 AM. If your child will be late or absent for any reason, please call or text the Camp Duty Supervisor between 7:00 and 8:30 AM at (757) 753-7455 and leave a detailed message. Unfortunately, missed days cannot be made-up or refunded. If you are arriving late (and have called our number prior to let us know) please proceed to Gate 6 and call again when you have arrived. Our camp staff will come out to meet your camper and escort them to their group.

Please NOTE this phone number will not be monitored by Camp Staff until OUR program begins on 6/15/2026 and should only be used for emergency purposes. If you need to reach Camp Staff for general inquires/questions, please call the Education & Tours office at (757) 253-3271 or email us at bgwcamps@buschgardens.com.

2.1 Arrival & Water Country (continued)

Directions to Check-In-- BGW

Enter Park via Employee/Delivery Entrance Off Route US-60

From Richmond via I-64 East:

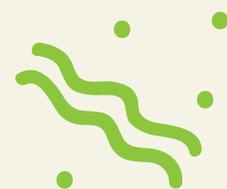
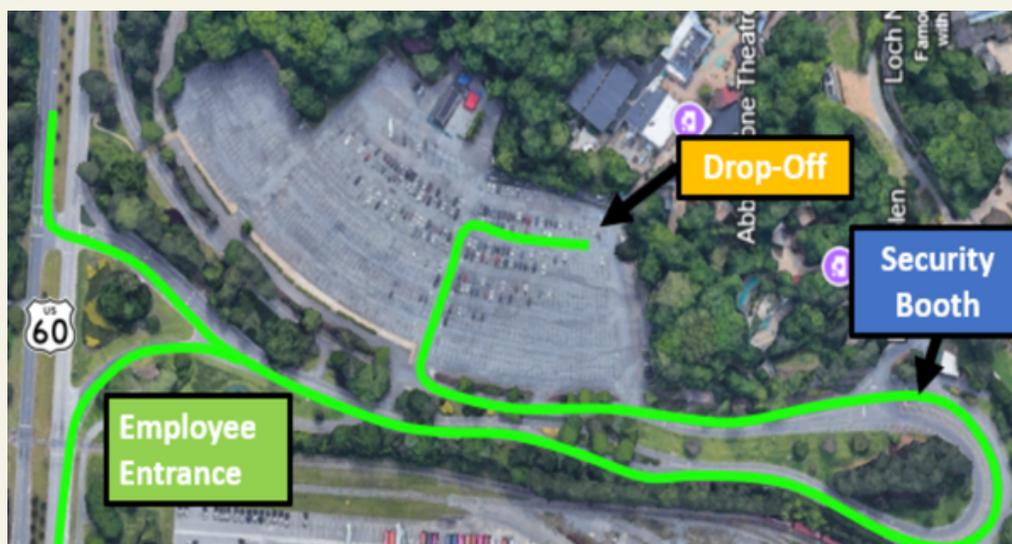
- Take I-64 East to Exit 242A (VA-199 West).
- Merge on to VA-199 West and stay in the right lane till the US60 Ramp to Williamsburg/Busch Gardens.
- After you take this ramp turn right onto US-60 East and stay in the right lane.
- Just after the Anheuser-Busch Brewery (on the right) you should see signs for the Employee/Delivery Entrance of Busch Gardens.

From Hampton Roads via I-64 West:

- Take I-64 West to Exit 243A (US-60).
- Use the left 2 lanes to turn left onto US-60 West.
- The Employee/Delivery Entrance will be on the left. If you went over the Railroad tracks, you just missed it

Check in Location -> England Parking Lot (Ireland Entry Gate)

- After turning onto our Employee/Delivery entry road, you will reach our Security Checkpoint. They may ask for a photo ID to verify your identity.
- We will give you a parking pass to drop off and pick-up your camper on the first day of camp. Please bring it with you every time you come to drop off and pick-up your camper.
- From there you will be directed toward our England Parking lot, which is the first parking lot on the right. Once you enter the lot, we will be to your right all the way up by a specially marked gate that leads into the Ireland area of the park.
- For the safety of all campers, please **PARK** your car in the general area and walk with your camper Monday morning to the meeting area just inside the Ireland entry gate





2.1 Arrival & Water Country (continued)

Water Country USA Update

If your camper is enrolled in an age group that will be attending Water Country USA on Wednesday (Daring Discoveries, Theme Park Creators, or Amazing Careers), **they will need to be dropped off and picked up from Water Country USA.**

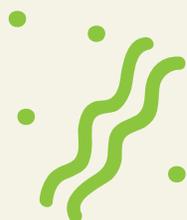
The only exception to this new procedure is if you are already dropping a camper in a younger age group (Building Wonders or European Explorers) off at Busch Gardens, in which case we will provide transportation to and from Water Country for them. ALL other campers must be dropped off and picked up directly from Water Country. If purchased, Before and After Camp Care will also be taking place at Water Country USA.

Please complete the following survey to let us know where you will be dropping off your camper **PRIOR** to their camp start date:

<https://forms.office.com/r/BxRPWvSDEm>

Directions for Drop-off – WCUSA

- Do not enter at the Water Country USA guest entrance off of Route 199.
- Proceed past the Marquis Parkway shopping center to the four way stop, and at the stop sign turn left at the Water Country USA employees and delivery sign.
- You will approach the Security Booth, show the guard your camp Pick Up pass.
- After showing your pass drive down and up the hill to the stop sign, there will be a brown fence in front of you, make a left turn.
- After making the left turn make the next left, drop off will be at the purple awning.





2.2 Dismissal

DISMISSAL TIME IS 4:00PM

Camper Pick Up Policy

Campers will be released to guardians at the check-out location in the far right corner of the England Parking Lot, at the gate next to the Busch Gardens Camp banner. Campers will not be at the check out area until **4:00 PM**.

On Monday, you will be presented with a card that will have a specific number that corresponds to your camper. If you need duplicate cards, please let a camp staff member know the morning of check-in. Please bring this card with you each day to be able to enter the parking lot. As you enter the England parking lot, remain in your car and keep right to join the camps pick-up line. As your car approaches the gate, camp counselors will call your camper to the front of the line for pick up.

If you do not have the number card, you will have to present an ID to be verified for a camper pick up.

This policy is for the protection of your child. Any person without a number card must provide a form of photo identification (i.e. Driver's License, Military ID, state ID cards, etc.) that matches the name of a pick-up person in their CampDoc registration paperwork.



If you have any questions regarding dismissal or check out, please email us at bgwcamps@buschgardens.com.



2.2 Dismissal (continued)

Early Pick-up

If a camper needs to be picked up before 3:00 p.m., please notify Camp Staff during check-in that morning. All early pick-ups **must take place prior to 3:00 pm**. We are unable to accommodate requests after this time.

To help us ensure that your child is ready to be picked up at the appropriate time, or if you have an emergency after camp begins, please notify staff **20 minutes prior to your arrival** at (757-753-7455).

Late Pick-up Policy & Fee

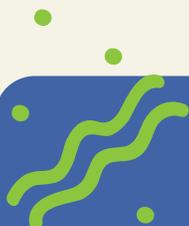
A \$15 late pick-up fee will be incurred for any campers not picked up by 20 minutes after the hour. If you are running late, please call and let us know so we can plan accordingly.

Before and After Camp Extended Care

We understand that families sometimes need flexibility when dropping off and picking up their children. And for that reason, we offer Before Camp Extended Care from 7:30 AM to 9:00 AM for \$15 per day or \$50 per week.

With this option, you can drop off your child at any time from 7:30 AM to 9:00 AM by calling our Duty Supervisor number (757) 753-7455 when you have arrived on property to drop off your child. Please note we will not provide a meal/snack to campers during these hours and activities will be limited to movies, games, crafts, etc.

After Camp Extended Care is from 4:00 PM to 6:00 PM for \$15 per day or \$50 per week. With this option, you can pick up your child at any time from 4:00 PM to 6:00 PM by calling our Duty Supervisor number (757) 753-7455 when you have arrived on property to pick up your child. Please note we will not provide a meal/snack to campers during these hours and activities will be limited to movies, games, crafts, etc.



To book Before or After Camp Care, please visit:
[https://buschgardens.com/williamsburg/upgrades/day-camps.](https://buschgardens.com/williamsburg/upgrades/day-camps)



2.3 Camp Schedules & Sample Itinerary

Campers participate in a variety of activities every day and our schedule is fluid to accommodate the unique nature of a zoological theme park. Campers will spend their day enjoying attractions at Busch Gardens, participating in interactive activities/crafts within our educational classrooms, and connecting with our animal ambassadors up close and personal.

Our camp activities and schedules are subject to change due to weather, animal needs, park operation or various other unforeseen circumstances without prior notice. For this reason, we do not provide a written schedule to hand out each day. Please refer to the Sample Itinerary on the following page for an idea of what a typical day at camp could look like!

What will your Camper learn this week?

While all of our campers will visit various park attractions including animal exhibits, rides, and shows-- each camp age group will have a different focus and learning objectives. Camp Staff will facilitate learning through informative interpretation, hands on labs and activities, art experiences, games, crafts, and exploration. Below are the overarching themes for each camp age group.

Building Wonders	Campers will learn about the arts like artisan specialties, stage performances and culinary creations. They will have the opportunity to create arts/crafts related to experiences in the park
European Explorers	Campers will learn about the different European countries that are showcased at our park and explore their culture, history and language.
Daring Discoveries	Campers will get exclusive behind-the-scenes tours of some of our top attractions, learn about the physics of our rides during our Roller Coasters 101 experience
Theme Park Creators	Explore and interact with the specialized departments that help make our theme park a success. Campers will also have the opportunity to participate in a creative project, where they will design their own theme park.
Amazing Careers	Meet the teams behind Busch Gardens and learn about all of the amazing career opportunities a theme park has to offer. Representatives from different departments will discuss their unique roles with campers.





2.3 Camp Schedules & Sample Itinerary

Sample Itinerary

8:30 AM - 8:55 AM Arrive & Check in with Camp Staff

8:55 AM - 9:15 AM Start the day with a Morning Ceremony and Daily Schedule overview

9:15 AM - 9:45 AM Complete morning activity/game with group

9:45 AM - 10:15 AM Ride the legendary Loch Ness Monster

10:15 AM - 10:30 AM Morning Snack Break

10:30 AM - 10:45 AM Go behind the scenes at the Loch Ness Monster to learn about our Coasters

10:45 AM - 11:15 AM Visit Clyde Barn to learn about our Scottish sheep and herding techniques

11:15 AM - 11:30 AM Return to home base at Castle O'Sullivan for Lunch

11:30 AM - 12:30 PM LUNCH!

12:30 PM - 12:55 PM Discuss and learn about the tradition of Irish dance

1:00 PM - 1:30 PM Watch Celtic Fyre

1:30 PM - 1:45 PM Meet & learn a few dance steps from the members of Celtic Fyre

1:45 PM - 2:15 PM Ride Finnegan's Flyer-- our "Screamin Swing" ride.

2:15 PM - 2:45 PM Learn about the aviary birds from our Zoo team

2:45 PM - 3:00 PM Visit the aviary and feed some of our feathery friends

3:15 PM - 3:55 PM Complete afternoon activity/game with group

4:00 PM Check Out

If you have any questions regarding our program scheduling, please email us at bgwcamps@buschgardens.com.



2.3 Camp Schedules & Sample Itinerary

Will my Camper visit Water Country USA?

Camp age groups ages 10+ (Daring Discoveries, Theme Park Creators, and Amazing Careers) will visit Water Country USA on Wednesdays, weather permitted. The younger age groups (Building Wonders & European Explorers) will **NOT** visit Water Country USA as part of their camp programs.

Campers visiting Water Country USA **MUST** have the ability to swim independently and parents should communicate any concerns prior. While at Water Country USA the camp groups will do various activities, learn about safety and the park, as well as enjoy several of the parks rides and pools.

Parents should ensure the morning of the visit that campers have appropriate attire for playing in a water park and assist with applying sunscreen before the start of camp. Campers will still be required to wear their Camp T-Shirts at all times, even while visiting and playing at Water Country USA.

This year, Pick Up and Drop Off will take place at Water Country USA (unless you are already dropping a younger camper off at Busch Gardens). Campers who are still being dropped off at Busch Gardens will be transported to WCUSA by bus. Campers are briefed prior to the trip about safety on the bus as well as the water park. Counselors will always have each camper's medical and emergency contact information with them.



If you have any questions regarding the Water Country USA visit or pick up/drop off policy, please email us at bgwcamps@buschgardens.com.



2.4 Attire

Campers should dress appropriately for the outdoors and forecasted weather. Keep in mind weather conditions in Virginia can change significantly throughout the day. All camp programs spend time outdoors and involve a considerable amount of walking.

Please dress your child in cool, comfortable play clothes and comfortable walking shoes (flip-flops and crocs are NOT recommended). Campers will walk a lot throughout the day (2+ miles) and possibly get wet every day. We ask that all campers dress appropriately-- no offensive language or logos on clothing will be allowed. Bathing suits may be worn underneath regular clothing, but **the Camp T-Shirt and shorts must be worn at all times**. Keep in mind, Virginia is usually hot in the summertime; therefore, a hat and sunscreen are recommended. Campers should bring their water bottles each day.

Also, consider the weather report. The campers will be outside for the majority of each day. If rain is predicted, please send a raincoat or poncho (no umbrellas). Names should be on all personal items (e.g., cameras, hats, lunchboxes, etc.). Lost and found items will be taken to the park's Lost & Found in England. If your camper does lose something at camp, tell a camp staff member know as soon as possible!



If you have any questions regarding appropriate camp attire , please email us at bgwcamps@buschgardens.com.



2.5 Lunch & Shopping

Lunch

Campers are **required** to bring their lunch for 4 of the days during the week!!! On Wednesdays each week the campers will eat in one of the restaurants at Busch Gardens or Water Country USA. Campers will receive a morning and afternoon snack each day as part of the program but **will not have an opportunity to purchase lunch in the park** in lieu of bringing a lunch!

Please take the following into consideration when packing your camper's lunch:

- Clearly label your child's lunch box with their first and last name
- Lunches are stored in secure locations; however, refrigeration is not available. We recommend that lunches contain non-perishable items or an ice pack to keep perishable items cool.
- We ask lunch containers to be standard size so they can fit within the storage areas provided.
- Campers are not permitted to share any of their lunch items with other campers.

NOTE: Some available food products may contain or have been processed in proximity to peanut and/or other allergenic ingredients. Please specify any dietary preferences, allergies and/or restrictions on the Health History Form and elaborate on the possible reaction if consumed. While camps can accommodate a simple vegetarian diet, please provide non-perishable supplements for more complex dietary needs.

Shopping

Campers are provided with everything needed during their day at camp. There will be no time to shop, so please do not send your child to camp with money.

Busch Gardens is not responsible for lost money or valuables.

If you have any questions regarding lunch or shopping , please email us at bgwcamps@buschgardens.com.





03

Camp Policies





3.1 Camp Safety

Medical Services

Safety is first and foremost a part of every element of Busch Gardens Camp. For all minor injuries and illnesses that occur at a park, the Busch Gardens Health Services team is available and will address your camper's medical needs. Counselors are trained in American Red Cross First Aid/CPR/AED.

In the unlikely event a serious injury or illness occurs, participants will be transported to Riverside Doctor's Hospital, which is within two miles of Busch Gardens. A Busch Gardens representative will contact you in the case such an emergency arises. In order to administer medical services to your camper, all medical liability releases, health history forms, and insurance information must be completed and signed before arriving at camp.

Parent/ Guardian Notification Policy

It is our policy to keep the parents or guardians of our campers informed of camper health concerns and behavior during their child's camp experience. Busch Gardens Camp Staff (Or Health Services Staff) will notify you for the following health reasons:

- Any minor injury requiring more than a small adhesive bandage.
- Any illness requiring a visit to our Health Services office.
- Any illness or injury resulting in Camp Staff transporting the camper to a doctor's office, clinic, or hospital emergency room.

Busch Gardens Camp Staff will also notify parents or guardians in the case of behavioral or social problems while at camp. This includes: flagrant disregard or breaking of Camp Rules and Regulations; any behavior that endangers or harms any other camper, staff member, guest, or animal; and behavioral or disciplinary problems for which the camper has been pulled aside and counseled by a Counselor or the Camp Leadership team

If you have any questions regarding our medical or parent notification policies ,
please email us at bgwcamps@buschgardens.com.





3.2 Weather & Rides

Weather Emergencies

Camp Leadership & counselors balance the components of the program with the current weather conditions. Weather conditions are monitored closely by our Park Operations department. Enjoyment of the park is contingent upon the proximity and nature of weather factors such as snow, high winds, or ice. Intense weather is common in Virginia and may affect some camp activities. In the event of severe weather warnings in the immediate vicinity, campers will be moved to the closest indoor location until the threat has passed. Indoor activities are planned in the event of inclement weather.

Inclement weather could impact camp dismissal and campers' arrival at the pick-up area may be delayed. You are welcome to wait until the weather passes before proceeding to the pick-up area as dismissal will be extended to ensure everyone's safety.

During more severe weather, such as a tornado or hurricane, camp leadership will make a decision about canceling a camp on a case-by-case basis. Once camp is canceled, it cannot be rescheduled for the original date even if the weather clears or other factors change. Parents/guardians will be contacted in a timely manner should such an event occur. Camp is not canceled for rain. In the event of dangerous weather, we will notify you the day before about camp closure.



If you have any questions regarding our weather emergency & notification policies, please email us at bgwcamps@buschgardens.com.



3.2 Weather & Rides

Rides

Campers must meet all height requirements to ride any ride at Busch Gardens. Campers will not be allowed to ride any ride next to a park guest; they may only ride next to another camper or a Counselor. We do our best to schedule ride time for campers each day but scheduling conflicts as well as unforeseen circumstances (such as ride maintenance or weather) may prevent campers from riding. We also may not visit certain rides if the majority of the Campers in the group are unable to ride due to not meeting the ride restrictions. Campers who do not wish to ride a ride will stay with a Counselor at the base of the ride participating in other games and/or activities.

Major/Thrill Rides:

- Escape from Pompeii & Roman Rapids – minimum height 42"
- InvadR and Le Scoot Log Flume - minimum height 46"
- Loch Ness Monster, Finnegan’s Flyer, DarKoaster and Verbolten - minimum height 48"
- Pantheon and Apollo’s Chariot - minimum height 52"
- Alpegeist, Griffon, and Tempesto - minimum height 54"

Family/Medium Rides:

- Battering Ram – minimum height 42" to ride alone, walking to 42" must be accompanied by supervising companion
- Flying Machine - minimum height 42"
- Der Autobahn – minimum height 48" to ride alone, 42"-48" must be accompanied by supervising companion
- Der Whirbelwind – minimum height 48" to ride alone, 40"-48" must be accompanied by supervising companion and ride in the double swing
- Kinder Karussel – minimum height 42" to ride alone, walking to 42" must be accompanied by supervising companion and ride on a center horse
- Le Catapult – minimum height 48" to ride alone, walking to 48" must be accompanied by supervising companion
- Trade Wind – minimum height 52" to ride alone, 48"-52" must be accompanied by supervising companion
- Turkish Delight – minimum height 48" to ride alone, walking to 48" must be accompanied by supervising companion





3.3 Cancellation & Refunds

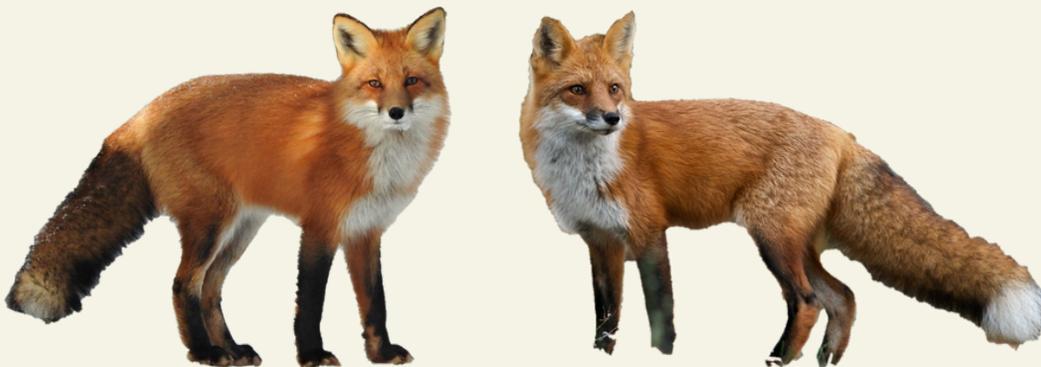
In the event that your child is unable to attend camp, our cancellation/refund policy is:

- Cancellations received six weeks prior to camp will result in a 100% refund
- Cancellations received three to six weeks prior to camp will result in a 50% refund
- Cancellations received less than three weeks prior to camp will not be refunded.

Partial refunds are **not granted** for any of the following: late arrivals, camper's choice to leave early, partial week attendance at the parent's request, or asked to leave due to non-compliance of the camper code of conduct.

Campers who experience a medical emergency prior to the start of their camp session can receive a full refund, minus the processing fee, if a written notice (provided by their doctor) is submitted advising they do not participate in the camp program.

Campers have the option to rebook their camp to a different camp of equal value and within the same calendar year, pending availability, at no additional charge.



If you have any questions regarding our cancellation or refund policies , please email us at bgwcamps@buschgardens.com.



3.4 Camper Code of Conduct

Camp Policies

Campers are expected to always act in a responsible and courteous manner. Upon arrival to the program, counselors will review examples of acceptable and unacceptable behavior. Busch Gardens Camp strictly enforces the following regulations. Violations may result in disciplinary action up to and including **removal or exclusion from certain activities or removal from the camp program.**

1. While at camp weapons or firearms are prohibited.
2. The use of alcohol, drugs, and smoking is prohibited.
3. Please do not bring any pets. This includes dogs, cats, hermit crabs, lizards, etc.
4. Personal sports equipment, such as bats, balls, etc., is not allowed at camp. If sports equipment is to be used in an activity, it will be provided.
5. Campers are never permitted to ride in any vehicles unless accompanied by their parents or by a Busch Gardens Camp staff member.
6. Campers should stay with their group at all times.
7. Cursing, inappropriate, or vulgar language will NOT be tolerated at camp.
8. Stealing, lying, cheating, or bullying are intolerable under any circumstances. We do not tolerate disrespectful behavior toward other campers, Camp Staff, other park staff, or park guests. Bullying may result in dismissal from camp.

Behavioral Concerns

If a behavior concern/issue arises such as uncooperative or disruptive behavior from a Camper, Counselors will first discuss the problem with the individual. If the problem continues, the camper may forfeit participation in future camp activities. If the issue is severe in nature, the parent will be contacted to discuss the situation. Finally, if the issue is not rectified, the parents are responsible for returning to the park to check-out the camper from the program and a refund will not be issued.

Campers are expected to behave within the following rules:

- Be Kind
- Be Safe
- Be Responsible
- Have Fun!



Thank You

Thank you for being a part of our Busch Gardens Williamsburg Day
Camp Program!

We encourage you to revisit this handbook whenever you have
questions about camp policies, program design, or program specifics.
If you need further clarification, please do not hesitate to reach out!
Listed below is our Important contact information.

Together, we can build a productive, inclusive, and thriving camp
environment that benefits everyone!



Contact Information

Camp Duty Supervisor Phone* 757-753-7455

Email bgwcamps@buschgardens.com

Tours & Education Office Phone 757-253-3271

Website buschgardens.com/williamsburg/camps

*please note that the Camp Duty Supervisor Phone will only be monitored while camps are in session, starting 6/15/26
