



Busch Gardens Group Ticket Order Form

Order due two weeks prior to visit

TAMPA, FL

Step 1: Contact Information

Group Name			Visit Date		
Mailing Address (No P.O Boxes)		City	State	Zip Code	
Contact Name		Contact Email Address		Contact Phone Number	

Step 2: Select Your Products Admission & Add On's

Busch Gardens Tampa Group Admission				
<i>Minimum Purchase of 15 paid admission tickets required to qualify for group rates.</i>				
	Price w/o tax	Price w/ tax	Quantity	Total
Group Admission	\$ 79.99	\$ 85.99		
Busch Gardens Tampa Group Admission with Dining				
<p>One Time Dining Certificate: One entrée, one side item or dessert, and one Coca-Cola® fountain beverage at select restaurants.</p> <p>All Day Dining Deal: Get up to one entrée platter, one side item or dessert, and one Coca-Cola® fountain beverage each time through the line, once every 90 minutes. Sharing is prohibited. Some restrictions may apply.</p>				
Group Admission Plus One- Time Dining	\$ 97.00	\$ 104.28		
Group Admission Plus All Day Dining- Adult	\$ 117.00	\$ 125.78		
Group Admission Plus All Day Dining- Child (Valid only for ages 3-9)	\$ 97.00	\$ 104.28		
Add On's				
Adventure Cash <i>(Valid for \$5 towards Food or Merchandise)</i>	\$ 5.00	\$ 5.00		
Busch Gardens Souvenir Cup <i>(Unlimited Fountain beverage & ICEE Refills on the day of redemption only)</i>	\$ 13.99	\$ 15.04		
General Parking (Per Vehicle)	\$ 35.00	\$ 37.62		
Shipping Fee (Advance Mail Out Orders Only)				\$ 10.00
(813) 987-5523 BGT.Groupsales@Buschgardens.com			Order Total	\$

Step 3: How would you like to receive your tickets?

<input type="checkbox"/> Option 1: Advance Mail Out: <ul style="list-style-type: none"> Order form and payment must be submitted at least two weeks prior to the group's visit date. Include \$10.00 for Shipping & Handling Please specify shipping address if different from above. Tickets are shipped via FedEx and cannot be shipped to a P.O. Box. <p>See page 3 for payment information.</p>	<input type="checkbox"/> Option 2: Front Gate Pay & Pick Up: <ul style="list-style-type: none"> Order form must be emailed to Group Sales at least one week prior to the group's visit date. Payment is due upon arrival and cannot be accepted in advance. Pickup tickets at the park on the day of the group's visit. <p>Reservation confirmations will be emailed to the group contact prior to the group's visit date.</p>	<input type="checkbox"/> Option 3: Advanced Pick Up: <ul style="list-style-type: none"> Order form must be sent to Group Sales at least 5 business days prior to the requested pickup date. Tickets can be picked up at Busch Gardens Tampa Bay located at 3605 E. Bougainvillea Blvd. Tampa, FL, 33612 Monday - Thursday, 8:30 AM - 3:30 PM Payment must be made via credit card, organizational check <p>Please indicate pick up date:</p>
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If Florida tax exempt, a Consumer's Certificate of Exemption must be submitted with your order, or the order will be placed with tax.

Payment must be made via credit card, organizational check or cashier's check.

The group must be based in the United States, Puerto Rico, the US Virgin Islands, or Canada. A minimum purchase of 15 paid admission tickets is required. Documentation/ certification of company or organization may be required (i.e. Occupational License, Federal Tax ID#, and all information must be on company/ organization letterhead). All tickets purchased on this form are NON-TRANSFERRABLE and are SUBJECT TO ADMISSION RESTRICTIONS. Tickets may only be used by group members entering as part of a group. Purchaser's right to purchase group tickets will be suspended if unauthorized use or resale of tickets occurs.



Busch Gardens & Adventure Island are now cashless!

Just swipe or tap your credit card, debit card, or smart device with Apple Pay or Google Pay everywhere you typically use cash. It's faster, more secure, and convenient, so you can spend less time in line and more time having fun!

If you don't have a payment card, we have you covered. Just stop by one of our easy-to-use Cash-to-Card kiosks located throughout the park to transfer your cash (free of charge) onto a Visa prepaid debit card that can be used anywhere Visa is accepted.

Visit our website for more information on our Cashless Policy:

<https://buschgardens.com/tampa/cashless/>

Frequently Asked Questions:

Q: What do I need to do with this order form? Do I send it back, or can I just bring it to the park?

A: For *Front Gate Pick Up* or for *Advance Pick Up*, please email the form back to us at least one week prior to your group's visit. For *Mail Out*, please send the form with payment at least 2 weeks prior to the visit.

Q: Do you accept Florida tax-exemption?

A: Absolutely! Please send a copy of your group's Florida Consumer's Certificate of Exemption with your order. Your payment must also be made by the organization, via either an organizational check or organizational credit card.

Q: My organization cannot cut a check for the group, and I do not have access to the organizational credit card. Can I still use our tax-exemption?

A: Sorry, no. Unless the payment comes directly from the organization (via organizational check or credit card), we must charge tax.

Q: Our organization is not tax-exempt, what other types of payment to you accept?

A: We accept organizational checks or organizational credit cards, personal credit cards, or cashier's checks. We're sorry, but cash, personal checks, money orders, and purchase orders (POs) are not acceptable forms of payment.

Q: Our organization has a credit card that we can use, but the credit card holder will not be present. Can we still use the card?

A: Sorry, but no. We require the credit card holder to be present if the tickets are being picked up at the park, even when using an organizational or company card.

Q: Can we make individual payments at the front gate?

A: Group orders need to be processed in one transaction.

Q: Can I pre-pay for the tickets, and then pick them up when I get to the park?

A: Unfortunately, no. Tickets picked up at the *front gate* will need to be paid for upon arrival. The only time we can accept pre-payment is for *Mail Out* orders.

Q: Can I send it sooner than 2 weeks prior to the visit?

A: Of course! However, *Mail Out* orders cannot be processed any sooner than 90 days prior to your visit date.

Q: When can I expect the tickets to be mailed to me?

A: Please allow 2 weeks for processing. Depending on the time of year that the order is received, we may take more time to process the order.

Q: Will I get a confirmation/ receipt?

A: *Mail Out* orders will receive confirmation/ receipt with the tickets. *Front Gate Pick Up* orders will receive a confirmation number via email within 2-4 business days. A receipt will be given when payment is processed at the park.

Q: How do I get my All-Day Dining Wrist Bands?

A: To receive your All-Day Dining wristband, present your All-Day Dining voucher at any participating restaurant. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants.

Q: What can I get with my All-Day Dining Voucher? Can I share?

A: Get up to 1 entree platter, 1 side item or dessert, and 1 Coca-Cola® fountain beverage once every 90 minutes. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants. Sharing is prohibited.

SeaWorld Parks & Entertainment Ticket Return Form

Please send tickets to:
 Busch Gardens Tampa Bay
 Attn: Group Sales
 3605 E. Bougainvillea Blvd.
BGT.Groupsales@Buschgardens.com
 (813) 987-5523

How many admission tickets are you returning? _____ Admission Tickets: _____ Total: _____	How many meal vouchers are you returning? _____ Souvenir Drink Cup: _____ One Time Dining Voucher: _____ All Day Dining Voucher: _____ Total: _____
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Refund Policy:
No refund will be given for any complimentary admission products.

No ticket refunds will be processed beyond 2 weeks after the event date has passed.

No exchanges accepted. Please allow up to 90 days for your refund to be processed.
 SeaWorld Parks & Entertainment is not responsible for lost or stolen tickets.

Refunds will be issued to the original purchaser only.

Print Name: _____ Signature: _____
 School or Organization Name: _____
 Contact Name (First & Last): _____
 Street Address: _____
 City: _____ State: _____ Zip code: _____

Please Select which payment method was used to purchase tickets (select one):

Organizational Credit Card
 Organizational Check

INTERNAL USE ONLY BELOW

Customer Number: _____
 Order Number: _____
 Ticket Type: _____
 Outstanding: _____
 Ticket Numbers: _____

Value: _____
 Refund Amount: _____
 Date Sent: _____
 Notes: _____
