

# Adventure Island Group Ticket Order Form

Order due two weeks prior to visit



Step 1: Contact Information	<b>Group Name</b>		<b>Date of Park Visit</b>		<b>Group Fax Number</b>	
	<b>Group Mailing Address (No P.O. Boxes)</b>			<b>City</b>	<b>State</b>	<b>Zip</b>
	<b>Contact Name</b>		<b>Contact Email Address</b>		<b>Contact Telephone</b>	
Step 2: Select Your Products	<b>Adventure Island Group Admission</b>					
	Group Admission	(Minimum 15 tickets required)	\$ 49.00	\$ 52.67		
	<b>Adventure Island Group Admission with Dining</b> <b>One Time Dining Certificate:</b> One entrée, one side item or dessert, and one Coca-Cola® fountain beverage at select restaurants. <b>All Day Dining Deal:</b> Get up to one entrée platter, one side item or dessert, and one Coca-Cola® fountain beverage each time through the line, once every 90 minutes. Sharing is prohibited. <i>Some restrictions may apply</i>					
	Group Admission Plus One- Time Dining	All Ages	\$ 59.00	\$ 63.42		
	Group Admission Plus All Day Dining- Adult	Ages 10 and older	\$ 79.00	\$ 84.92		
	Group Admission Plus All Day Dining- Child	Ages 3-9	\$ 59.00	\$ 63.42		
<b>Shipping Charge for Mail Out Orders Only</b>					<b>\$ 10.00</b>	
<b>Total</b>						

Step 3: How would you like to receive your tickets?	<b>(407) 965-3251   SWOBGTGroupSales@SeaWorld.com   Fax: 407-370-1497</b>	
	<input type="checkbox"/> <b>Option 1:</b> <b>Advance Mail Out:</b> <ul style="list-style-type: none"> <li>Order form and payment must be submitted at least <b>two weeks</b> prior to the groups's visit date.</li> <li>If Florida Tax Exempt, a Consumer's Certificate of Exemption must be submitted with the order or the order will be placed with tax.</li> <li>Include \$10.00 for Shipping &amp; Handling</li> <li>Please specify shipping address if different from above.</li> <li>Tickets are shipped via FedEx and cannot be shipped to a P.O. Box.</li> <li>If paying with credit card, fax your completed order form, credit card authorization and Florida Tax Exempt Certificate (if applicable) to 407-370-1497.</li> <li>If paying by check, make check payable to SeaWorld Parks &amp; Entertainment. Mail check, completed order form and Florida Tax Exempt Certificate to the address below.</li> </ul> <p style="text-align: center;"><b>SeaWorld Parks and Entertainment</b>  <b>Attn: Group Sales Department</b>  <b>6817 Westwood Blvd.</b>  <b>Orlando FL 32821</b></p>	<input type="checkbox"/> <b>Option 2:</b> <b>Front Gate Pay &amp; Pick Up:</b> <ul style="list-style-type: none"> <li>Pickup tickets at the park on the day of the group's visit.</li> <li>Payment is due upon arrival and cannot be accepted in advance.</li> <li>Order form must be emailed to Group Sales at least one week prior to the group's visit date.</li> <li>Reservation confirmations will be emailed to the group contact prior to the group's visit date.</li> <li>If Florida tax exempt, a Consumer's Certificate of Exemption must be submitted with your order or the order will be placed with tax.</li> </ul> <input type="checkbox"/> <b>Option 3:</b> <b>Advance Pick-Up:</b> <ul style="list-style-type: none"> <li>Order form must be sent (via fax or email) to Group Sales at least 5 business days prior to the requested pickup date.</li> <li>Tickets can be picked up at SeaWorld Ticket Services located at 6817 Westwood Blvd Orlando, FL 32821 Monday - Thursday, 8:30 AM - 3:30 PM</li> <li>If Florida tax exempt, a Consumer's Certificate of Exemption must be submitted with your order or the order will be placed with tax.</li> <li>Payment must be made via credit card, organizational check or cashier's check.</li> </ul> <p><b>Please indicate pick up date:</b></p>

The group must be based in the United States, Puerto Rico, the US Virgin Islands, or Canada. A minimum purchase of 15 paid admission tickets are required. Documentation/ certification of company or organization may be required (i.e. Occupational License, Federal Tax ID#, and all information must be on company/ organization letterhead). All tickets purchased on this form are NON-TRANSFERRABLE and are SUBJECT TO ADMISSION RESTRICTIONS. Tickets may only be used by group members and chaperones entering as part of a group. Purchaser's right to purchase group tickets will be suspended if unauthorized use or resale of tickets occurs.



## Group Sales Frequently Asked Questions

(407) 965-3251 | [SWOBGTGroupSales@SeaWorld.com](mailto:SWOBGTGroupSales@SeaWorld.com) | Fax: 407-370-1497  
6817 Westwood Blvd. | Orlando, FL 32821

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Q: What do I need to do with this order form? Do I send it back, or can I just bring it to the park?

A: For *Front Gate Pick Up* or for *Advance Pick Up*, please email (or fax) the form back to us at least one week prior to your group's visit. For *Mail Out*, please send the form with payment at least 2 weeks prior to the visit.

Q: Do you accept Florida tax-exemption?

A: Absolutely! Please send a copy of your group's Florida Consumer's Certificate of Exemption with your order. Your payment must also be from the organization, via either an organizational check or organizational credit card.

Q: My organization cannot cut a check for the group, and I do not have access to the organizational credit card. Can I still use our tax-exemption?

A: Sorry, no. Unless the payment comes directly from the organization (via organizational check or credit card), we have to charge tax.

Q: Our organization is not tax-exempt, what other types of payment to you accept?

A: We accept organizational checks or organizational credit cards, personal credit cards, or cashier's checks. We're sorry, but cash, personal checks, money orders, and purchase orders (POs) are not acceptable forms of payment.

Q: Our organization has a credit card that we can use, but the credit card holder will not be present. Can we still use the card?

A: Sorry, but no. We require the credit card holder to be present if the tickets are being picked up at the park, even when using an organizational or company card.

Q: Can we make individual payments at the *front gate*?

A: Group orders need to be processed in one transaction.

Q: Can I pre-pay for the tickets, and then pick them up when I get to the park?

A: Unfortunately, no. Tickets picked up at the *front gate* will need to be paid for upon arrival. The only time we can accept pre-payment is for *Mail Out* orders.

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Q: Can I send it sooner than 2 weeks prior to the visit?

A: Of course! However, *Mail Out* orders cannot be processed any sooner than 90 days prior to your visit date.

Q: When can I expect for the tickets to be mailed to me?

A: Please allow 2 weeks for processing. Depending on the time of year that the order is received, we may take more time to process the order

Q: Will I get a confirmation/ receipt?

A: *Mail Out* and *Advance Pick Up* orders will receive a confirmation/ receipt with the tickets. *Front Gate Pick Up* orders will receive a confirmation via email within 2-4 business days. A receipt will be given when payment is processed at the park.

Q: How do I get my All Day Dining Wrist Bands?

A: To receive your All Day Dining wristband, present your All Day Dining voucher at any participating restaurant. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants.

Q: What can I get with my All Day Dining Voucher? Can I share?

A: Get up to 1 entree platter, 1 side item or dessert, and 1 Coca-Cola® fountain beverage once every 90 minutes. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants. Sharing is prohibited.

**\*\*\*\*\* Riders are not permitted to have any loose articles on any of our major attractions. Ride locations will have one-time use, key pad operated lockers available for rent. Self-service kiosks accept cash and credit cards.**

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## Mail-Out Order Credit Card Authorization

Complete and return with order form. For mail-out orders only.

Please allow 10 business days for processing and delivery.

### NOT VALID FOR FRONT GATE PICK UP

Please do not send this order form if your group is picking up tickets from the Front Gate. Payment for Front Gate pick up is required upon arrival.

I, \_\_\_\_\_ authorize SeaWorld Parks and Entertainment  
(SIGNATURE)

to charge my credit card in the amount of \$ \_\_\_\_\_ plus a \$10.00 shipping fee.  
(\$16 for international shipping)

CREDIT CARD # \_\_\_\_\_

EXPIRATION DATE \_\_\_\_\_

CID # \_\_\_\_\_

PRINT NAME \_\_\_\_\_

BILLING ADDRESS \_\_\_\_\_

PHONE \_\_\_\_\_

TICKET QUANTITY \_\_\_\_\_

GROUP NAME \_\_\_\_\_

CONFIRMATION # \_\_\_\_\_

(Leave blank if unknown)

**PLEASE PROVIDE A COPY OF THE FRONT OF YOUR CREDIT CARD**

Fax to **407-370-1497** (the Group Sales Department)

(Please do not email credit card information)

Phone (407) 965-3251

6817 Westwood Blvd.

Orlando, FL 32821

