

# **BUSCH GARDENS WILLIAMSBURG ACCESSIBILITY GUIDE**

The Busch Gardens Williamsburg Accessibility Guide provides an overview of services and facilities available for guests with disabilities at Busch Gardens Williamsburg. We are committed to providing all guests with a safe and enjoyable environment.

If you have any additional questions after reviewing this Accessibility Guide, please do not hesitate to contact us. You can reach us by emailing [BGW-AccessibilityServices@BuschGardens.com](mailto:BGW-AccessibilityServices@BuschGardens.com) or by calling (757) 229-4386. Alternatively, you may also visit the Welcome Center, conveniently located just inside Busch Gardens Williamsburg entrance on the day of your visit.

The Accessibility is organized into five (5) parts, as follows:

- Part 1 - General Park Information
- Part 2 - Disability Services Available
- Part 3 - General Ride Access Information
- Part 4 - Individual Ride Access Information
- Part 5 - Attraction and Presentation Information

# TABLE OF CONTENTS

<b>PART 1: GENERAL PARK INFORMATION .....</b>	<b>5</b>
PARKING .....	5
WELCOME CENTER .....	5
WHEELCHAIRS AND ELECTRIC CONVENIENCE VEHICLES (ECV'S) .....	5
SEGWAYS .....	5
ROLLATOR WALKERS .....	5
FIRST AID .....	5
ACCESSIBLE RESTROOMS .....	6
GIFT SHOPS .....	6
RESTAURANTS.....	6
FOOD POLICY .....	6
<b>PART 2: DISABILITY SERVICES .....</b>	<b>6</b>
SERVICE ANIMALS .....	7
HEARING DISABILITIES.....	7
VISION DISABILTIES.....	8
AUTISM AND SENSORY NEEDS .....	8
FOOD ALLERGEN INFORMATION.....	8
RIDE ACCESSIBILITY PROGRAM .....	8
<b>PART 3: GENERAL RIDE ACCESS INFORMATION .....</b>	<b>10</b>
GENERAL RIDE RESTRICTIONS .....	10
HEIGHT REQUIREMENTS .....	10
RIDERS OF LARGER SIZE .....	10
CASTS, BRACES, AND WALKING BOOTS .....	11
PROSTHETIC DEVICES AND AMPUTATIONS.....	11
RIDE TRANSFERS.....	11
RIDE ESCORTS.....	11
BEFORE EXPERIENCING A RIDE: .....	11
OXYGEN TANKS.....	12
RIDE DEFINITIONS.....	12
RIDERSHIP CRITERIA.....	12
<b>PART 4: INDIVIDUAL RIDE ACCESS INFORMATION .....</b>	<b>15</b>
ALPENGEIST® .....	15
APOLLO'S CHARIOT®.....	15

THE BATTERING RAM.....	16
BUSCH GARDENS RAILROAD .....	17
DARKOASTERTM .....	17
Der AUTOBAHN.....	18
Der AUTOBAHN JR.....	19
Der WIRBELWIND .....	19
ELEPHANT RUN.....	20
ESCAPE FROM POMPEII®.....	21
FINNEGAN'S FLYER® .....	22
FLYING MACHINE.....	22
<b>GRIFFON® .....</b>	<b>23</b>
INVADR® .....	24
KINDER KARUSSEL .....	25
LAND OF THE DRAGONS®.....	25
Le CATAPULT .....	27
LE SCOOT LOG FLUME .....	27
THE LITTLE BALLOONS.....	28
LI'L CLYDES .....	29
THE LITTLE GLIDERS.....	29
LOCH NESS MONSTER® .....	30
PANTHEONTM.....	31
RHINE RIVER CRUISE.....	31
ROMAN RAPIDS®.....	32
ROTO BARON.....	32
SESAME STREET® FOREST OF FUNTM.....	33
SKYRIDE .....	35
TRADEWIND .....	36
TEMPESTO®.....	36
TURKISH DELIGHT.....	37
VERBOLTEN® .....	38
<b>PART 5: ATTRACTION AND PRESENTATION ACCESS INFORMATION .....</b>	<b>39</b>
ABBEYSTONE THEATRE:.....	39
DAS FESTHAUS®.....	39
EAGLE RIDGE, WOLF VALLEY .....	39
ELMO'S CASTLE .....	39

GLOBE THEATRE ..... 40  
HIGHLAND STABLES..... 40  
IL TEATRO DI SAN MARCO®..... 40  
ROYAL PALACE THEATRE ..... 40  
WOLF HAVEN THEATRE ..... 40

## **PART 1: GENERAL PARK INFORMATION**

### **PARKING**

Accessible parking spaces are available in the France parking lot near the park entrance, with many of those spaces accessible to vans.

### **WELCOME CENTER**

The Welcome Center is conveniently located just inside the Park Entrance. Please feel free to visit the Welcome Center on the day of your visit if you have any questions regarding the services available. You will also need to visit the Welcome Center to enroll in Busch Gardens Williamsburg Ride Accessibility Program (RAP).

### **WHEELCHAIRS AND ELECTRIC CONVENIENCE VEHICLES (ECV'S)**

Guests may utilize their own wheelchairs or Electric Convenience Vehicles (ECV's). Guests are welcome join any ticketing or turnstile line to purchase tickets and enter the park.

Wheelchairs and ECV's are also available for rental, based on availability, at the Stroller Rental at the main gate area prior to entering the park.

Reservations for Wheelchairs and Electric Convenience Vehicles (ECV's) can be made online at [buschgardens.com](https://buschgardens.com)

### **SEGWAYS**

Two-wheeled, self-balancing electric vehicles, such as Segways, are not permitted at Busch Gardens Williamsburg. We are pleased to offer alternative forms of personal transportation, including Electric Convenience Vehicles (ECV's) and standard wheelchairs.

### **ROLLATOR WALKERS**

Guests are permitted to use their own rollator walkers; however, they may not be used as a substitute for a wheelchair or Electric Convenience Vehicle (ECV). Please note that guests are not allowed to be pushed while seated in a rollator walker. Rollator Walkers are not available for rental.

### **FIRST AID**

First Aid facility is located near the France section of the park and is staffed by Registered Nurses or Emergency Medical Technicians. Please be aware that any Ambassador throughout the park can call for assistance on your behalf.

## ACCESSIBLE RESTROOMS

All restrooms in the park are wheelchair accessible and are marked with a wheelchair symbol. Additionally, Busch Gardens Williamsburg has Family or Companion restrooms available in the following locations:

- Main Gate Area next to Stroller Rental
- Clydesdale Stables
- France Restrooms
- New France Restrooms
- Germany Restrooms
- Festhaus near Men's Restroom
- Italy Restrooms

## GIFT SHOPS

All gift shops are wheelchair accessible. Please ask an Ambassador if you need any assistance.

Busch Gardens Williamsburg also offers package-pickup assistance at all gift shops. This service provides guests the opportunity to shop throughout the park and pick up their purchases at the Stroller Rental building near the main gate area past the park exit.

## RESTAURANTS

Most dining venues at Busch Gardens Williamsburg offers cafeteria-style service.

You may also visit [buschgardens.com](https://www.buschgardens.com) for more information on Busch Gardens Williamsburg Allergy Friendly program prior to your visit.

## FOOD POLICY

No outside food, beverages, or coolers are allowed to be brought into Busch Gardens Williamsburg, except for bottled water or refillable water bottles. Exceptions may be made for guests with special dietary needs, including food allergies and baby food/formula. Guest should contact [BGW-AccessibilityServices@BuschGardens.com](mailto:BGW-AccessibilityServices@BuschGardens.com) prior to their visit to request accommodations.

# PART 2: DISABILITY SERVICES

## SERVICE ANIMALS

Service Animals are welcome at Busch Gardens Williamsburg. Service Animals are limited to dogs and miniature horses only that have been individually trained to do work or perform tasks for the benefit of an individual with a disability.

Service Animals must always remain on a leash or harness and under the control of its handler. If at any time your service animal's behavior is out of control, you will be asked to remove your service animal from the premises.

Service Animals must be housebroken. Relief areas are marked on the park map.

Service Animals are permitted in all guest areas; however, please note whether a Service Animal is permitted in a behind the scenes animal interaction will be referred to the Zoological Staff.

Service Animals are discouraged from riding rides; however, at Busch Gardens Williamsburg Service Animals are permitted on:

- Bert & Ernie's Loch Adventure
- Der Autobahn
- Busch Gardens Railroad
- Kinder Karussel (Bench)
- The Land of Dragons® Rides
- Little Balloons
- Oscar's Whirly Worms
- Roto Baron
- Rhine River Cruise
- Skyride

Emotional Support Animals are not permitted at Busch Gardens Williamsburg.

## HEARING DISABILITIES

Busch Gardens Williamsburg provides complimentary Qualified American Sign Language (ASL) interpreters upon request. To request an ASL Interpreter, please email [BGW-AccessibilityServices@BuschGardens.com](mailto:BGW-AccessibilityServices@BuschGardens.com) or call 757-229-4386. We kindly ask that you request this service at least 14 days prior to your visit. You should receive a response to your e-mail within 7 days. However, if you have not received a response within 7 days, please don't hesitate to email or call us again.

Additionally, Busch Gardens Williamsburg provides scripts available for select presentations. Please visit the Welcome Center to request a copy of available scripts.

One (1) Saturday a month, Busch Gardens Williamsburg also hosts "ASL Saturday" at its park where presentations occur. During ASL Saturdays, a Certified ASL

Interpreter will be present, on a rotating basis, at select presentations. Guests can learn more information about ASL Saturdays by visiting each park's website.

## **VISION DISABILITIES**

Guests who are blind or have limited/low vision must have someone (either a companion or Ambassador) explain the ride and read the ride instructions prior to boarding.

## **AUTISM AND SENSORY NEEDS**

Busch Gardens Williamsburg's Ride Accessibility Program is designed to allow guests to fully participate and enjoy our parks while keeping in mind the safety requirements of our rides and attractions. Refer to Part 4, Individual Ride Information, of this Accessibility Guide for more information.

## **FOOD ALLERGEN INFORMATION**

Most dining venues at Busch Gardens Williamsburg offer cafeteria-style service with allergy-friendly options available throughout the park.

Feel free to visit any dining venue to receive an Allergen Card with more details on our Allergy-Friendly program and culinary options that may meet your dietary needs.

While none of our restaurants are allergen-free, our team will take the utmost care to ensure that your meal is free from cross-contact. Upon arriving at your chosen food venue, please proceed directly to a cashier and request to speak with a supervisor to explain your allergen concerns in detail. The supervisor can answer your questions and take your food order, to ensure your meal is prepared without any cross-contact.

## **RIDE ACCESSIBILITY PROGRAM**

At Busch Gardens Williamsburg, we have implemented programs to assist guests with disabilities. Our Ride Accessibility Program (RAP) aligns the individual abilities of our guests to the requirements of each ride, allowing guests to enjoy the park while keeping in mind the safety requirements of our rides and attractions. The RAP is based on the manufacturer's requirements for each ride and evaluates the physical and mental attributes required for a guest to safely ride an attraction.

It is the policy of Busch Gardens Williamsburg that all guests can ride rides and

enjoy attractions as long as they meet all requirements and such that it does not present a likely hazard to the guests or others.

Guests should visit the Welcome Center, located just inside the park's entrance, to enroll in the RAP. Guests will receive a list of the rides and attractions they can ride.

Following enrollment in the RAP, guests will be granted Special Access to our attractions. Special Access is designed to allow our guests to enjoy select rides and attractions without waiting in line if the guest is not able to do so because of his or her disability. It is available only for the listed rides and excludes shows, special events, parades, meet and greet priority access, gift shop check-out, or restaurant lines. Guests enrolled in the RAP will be placed in a Virtual Queue, allowing them to enjoy the park until their estimated boarding time at the specific attraction.

The following procedures will assist you in utilizing our Ride Accessibility Program throughout the park:

1. Once enrolled in the RAP, review your RAP sheet, and proceed to the entrance of a listed ride to request a boarding time. If the entrance is not staffed, you may proceed to the ride exit to request a boarding time. Boarding times are based on the current estimated wait time.
2. For smaller attractions that are listed on your RAP sheet, proceed to the ride exit/entrance marked with a disabled sign and inform the Ambassador of your desire to ride. You may be asked to wait 1-2 ride cycles if there is an estimated 10+ minute wait.
3. The guest enrolled in the RAP must ride for their party to board through the special access entrance. A maximum of 3 additional guests may accompany the guest needing special access. Additional guests must use the ride entrance.

Note: Guests may only have one active wait time at a time.

## **PART 3: GENERAL RIDE ACCESS INFORMATION**

### **GENERAL RIDE RESTRICTIONS**

Rides create forces and speeds that may not be acceptable or tolerable to some riders and may cause injury to riders with known or unknown pre-existing conditions.

Many theme park rides incorporate safety systems designed by manufacturers to accommodate individuals of average physical stature and body proportion. These systems may impose restrictions on certain rider's ability to safely experience the ride.

As a rule, only ride if you are in good health. Do not ride if you know or suspect you may be pregnant, have abnormal blood pressure, heart, neck, or back problems, are prone to motion sickness, have recently undergone surgery, or have any other condition that could be affected by the ride's features.

For all rides, guests must be able to:

- Maintain the proper riding position throughout the ride, by bracing themselves upright, keeping their head upright, and their back against the seatback.
- Properly use the ride device or restraint, keeping their hands, arms, legs, and feet down and inside the ride device at all times.
- Hold on tight to the assist bar or handles at all times.
- Demonstrate willingness and ability to comply with and understand verbal and written rider requirements and safety procedures.

### **HEIGHT REQUIREMENTS**

Height requirements are posted at each ride. A height check station is also available at the front of the park. All guests, including those using wheelchairs, must meet the height requirement to ride.

### **RIDERS OF LARGER SIZE**

To ride, all seatbelts, lap bars, and shoulder harnesses must be properly fastened and positioned closed to the body. Due to rider restraint system requirements, riders of larger size may not be accommodated on:

- Alpengeist®
- Apollo's Chariot®
- Finnegan's Flyer®
- DarKoaster®
- Griffon®
- InvadR®
- Pantheon®
- Tempesto®

- Verbolten®

For your convenience, test seats are located at entrance of the rides. We recommend using these test seats before entering the queue line.

## **CASTS, BRACES, AND WALKING BOOTS**

Guests wearing casts, braces, or walking boots may be restricted from riding certain rides and should refer to Part 4, Individual Ride Information, of this Accessibility Guide for more information.

In most cases, guests with walking boots and braces can ride if the boot or brace fits comfortably into the ride unit and meets the proper ride requirements.

## **PROSTHETIC DEVICES AND AMPUTATIONS**

Guests with any type of prosthesis may be restricted from riding certain rides. If permitted, riders must ensure that the prosthesis is properly secured before riding and should refer to Part 4, Individual Ride Information, of this Accessibility Guide for more information.

## **RIDE TRANSFERS**

Ambassadors can offer assistance steadying a guest transferring to or from a wheelchair. Ambassadors may not lift or assist in lifting anyone using a wheelchair. All guests must be able to board a ride themselves or with the help from a member of their party.

## **RIDE ESCORTS**

Ride escorts may be required due to temporary interruptions in operation. If a ride escort is required, guests may need to negotiate stairs from the highest point of the ride and down steeply inclined catwalks or steps.

To expedite ride escort process, guests requiring assistance during the ride escort may be escorted last. Only one mobility-impaired guest may ride the attraction at one time unless they are in the same party. Please inquire about specific procedures prior to boarding a particular attraction.

## **BEFORE EXPERIENCING A RIDE:**

- Note all safety warnings, both verbal and written, for each ride.

- Wait for all rides to come to a complete stop before attempting to board.
- Use caution when boarding, watching your head and step.
- Obey all instructions given by operators and lifeguards.
- Face forward and remain seated in the proper riding position.
- Hold on tight until the ride comes to a complete stop.
- Keep arms, hands, legs, and feet inside the ride at all times.
- Finish all food and beverages before riding.

## OXYGEN TANKS

Due to the dynamics and specific characteristics of the rides, oxygen tanks are not permitted on any ride except for the Busch Gardens Railroad, Carousel (Bench Only), Rhine River Cruise, and Skyride.

Oxygen Concentrators may be permitted on some rides if they can be secured and meet the loose article requirements for a specific ride.

Oxygen tanks are permitted inside the park and may be brought into merchandise shops, restaurants, and other enclosed facilities.

## RIDE DEFINITIONS

**Supervising Companion:** Someone who meets all physical and mental requirement to ride the ride, is 14 years of age or older and demonstrates maturity equivalent to that of someone aged 14 or older.

**Accompanied By:** When a guest requires accompaniment, the accompanying individual must meet all ride requirements and assist the guest accordingly. This assistance includes aiding the guest in boarding and exiting, as well as assisting the guest down stairs, catwalks, or ladders if a ride escort is necessary. Depending on the ride, the accompanying individual may also need to help the guest maintain postural control while riding.

**Hand-held Infant:** A hand-held infant is a child who is unable to walk to the ride unit independently or maintain independent seated postural control.

**Functioning Extremity:** A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.

## RIDERSHIP CRITERIA

As described in Part 2 of this Accessibility Guide, Busch Gardens Williamsburg's Ride Accessibility Program (RAP) aligns the individual abilities of our guests to the requirements of each ride, allowing guests to enjoy the park while keeping in mind the safety requirements of our rides and attractions. The RAP is based on the manufacturer's requirements for each ride and evaluates the physical and mental attributes required for a guest to safely ride an attraction. Some of those may include the following:

**Ability to maintain the proper riding position throughout the ride.** The guest must have the body and spinal control to maintain the proper riding position throughout the ride without the aid of other people or devices and be able to maintain the proper riding position even during bumping or other characteristic movements of the ride.

**Weight distribution to allow the restraint device to function as designed.** The weight distribution of the guest's body must not interfere with any of the ride or attraction's safety and restraint devices as they were designed.

**Control of upper torso – including head and neck.** The guest must have sufficient muscle control to support their head, neck, and upper torso in the proper position during the ride or attractions designed dynamic motions.

**Ability to hold on with one functioning hand.** A functioning hand is an upper extremity or prosthesis with fingers that have the ability to grasp the restraint device and exhibits good grip control; the ability to brace and is strong enough to maintain the proper riding position throughout the duration of the ride.

**Ability to hold on with two functioning hands.** Ability to hold on with two functioning hands as described above.

**Ability to hold on with one functioning arm.** A functioning arm is an upper extremity or prosthesis that has the ability to arm-grip the restraint device by wrapping the arm around the restraint device and is strong enough to allow the guest to maintain the proper riding position throughout the duration of the ride.

**Ability to hold on with two functioning arms.** Ability to hold on with two functioning arms as described above.

**Ability to brace self with one functioning leg.** Guest must have one functioning leg, natural or prosthetic, for bracing their body during the course of the ride or attraction.

**Ability to brace self with two functioning legs.** Guest must have two functioning legs, natural or prosthetic, to be used for bracing their body during the course of the ride or attraction and maintaining balance when entering and exiting a ride or attraction.

**Minimum of two functioning extremities.** Guest must have a minimum of two functioning extremities, natural or prosthetic (two arms, two legs, or one arm and one leg), to brace themselves during the ride and assist in entering and exiting the ride or attraction.

**Minimum of three functioning extremities.** Guest must have a minimum of three functioning extremities, natural or prosthetic (two legs and an arm or two arms and a leg) to allow the guest to brace in a tripod manner during the ride.

**Ability to hold on or brace:** Ability to use one's arms to maintain a grasp on an assist bar and support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain a seated position during the forces of the ride.

**Ability to enter and exit the ride without endangering self or others.** Guest must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation, if necessary. This may include entering through an exit or having someone aid him or her in boarding. If a guest has to be lifted in and out of a ride unit, they must be accompanied by a supervising companion who is accustomed to doing this. For the safety of ride or attraction operators and the guest, our operators are instructed not to perform this function, other than in children's ride areas.

**Appropriate Observed Conduct.** Guest must demonstrate appropriate observed conduct by indicating a willingness and ability to understand, participate in, and follow all rider requirements. Appropriate observed conduct may include but not be limited to, maintaining the proper riding position, attention to and compliance with safety instructions, proper use of restraints and safety equipment and a willingness to participate in the attraction.

In addition to the basic physical and mental requirements defined above, each ride is evaluated relative to temporary conditions which may prevent a guest from safely riding a specific ride. Some of the specific conditions evaluated include:

- Cervical collar or neck brace
- Broken collar bone
- Full arm cast
- Braced arm cast
- Lower arm cast
- Full leg cast
- Lower leg cast

## PART 4: INDIVIDUAL RIDE ACCESS INFORMATION

*listed in alphabetical order.*

The following descriptions are intended to provide information on the type of actions caused by various rides along with their unique restrictions. If you enrolled in the Ride Accessibility Program, follow the directions listed under each ride below.

### ALPENGEIST®

One of the world's tallest, most twisted inverted roller coasters.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system, and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Requirements:** Guests must be at least 54" tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back and their hands, arms, legs, and feet down and inside the ride at all times. Guests with a cervical collar, neck brace or broken collarbone, full leg casts or braced arm cast will not be permitted to ride. All other casts must fit inside the ride vehicle. Guests must be able to grip with one functioning hand and brace with one functioning leg. Two functioning hands are sufficient instead of one functioning hand and one functioning leg if the guest has a normal center of gravity and the lower extremities are sufficiently strong enough to maintain the proper riding posture under the dynamic conditions of the ride. Amputation must be at the knee or below. Please see an ambassador if you have questions.

**Service Animals:** Not Permitted.

### APOLLO'S CHARIOT®

High-speed hyper-coaster achieving great heights and high rates of speed.

**Ride Access:** Guests using wheelchairs should see the ambassador at the main entrance of the ride. This ride utilizes a virtual queue system, and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Restrictions:** Guests must be at least 52” tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must have two natural legs (to the ankle) and must be able to hold on to the lap bar with one functioning hand in order to ride. Guests should refer to the Welcome Center to determine their specific ability to ride.

Leg prostheses are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with an arm prosthesis must have one fully functioning hand and two natural functioning legs to ride. One natural functioning hand with original fingers (not prosthesis) is necessary to hand-grasp the lap bar.

Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have questions.

**Service Animals:** Not permitted.

## **THE BATTERING RAM**

Boat swing ride.

**Ride Access:** Guests using standard wheelchairs or ECV’s should proceed to the exit gate to the left of the ride entrance. Guests will need to transfer from the wheelchair to the ride unit. Please see an ambassador at the load platform with any questions.

**Height Requirement:** Guests must be least 42” tall to ride or be accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark

enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not Permitted.

## **BUSCH GARDENS RAILROAD**

Enjoy a breathtaking 20-minute tour around the park onboard our steam-powered locomotives with stops in Scotland, Festa Italia and New France.

**Ride Access:** All trains are equipped with chair lifts to assist guests using wheelchairs. Please see an ambassador at the station for further instructions.

### **CARIBOU STATION (NEW FRANCE)**

Mobility-impaired guests that would like to ride this attraction should use the access ramp to the right of the entrance near Le Catapult. Please see the Conductor ambassador for assistance and loading instructions.

### **FESTA STATION (FESTA ITALIA)**

Mobility-impaired guests that would like to ride this attraction should use the entrance queue and enter the platform loading area. Please see the Conductor ambassador for assistance and loading instructions.

### **TWEEDSIDE STATION (SCOTLAND)**

Mobility-impaired guests that would like to ride this attraction should use the entrance gate next to the Tweedside Gift Shop. Please see the Conductor ambassador for assistance and loading instructions.

**Service Animals:** Permitted (provided the guest and animal fit comfortably and safely on the ride).

## **DARKOASTER™**

Indoor high-speed multi launch straddle coaster.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should see the ambassador at the attraction main entrance. This ride utilizes a virtual queue system on busier days, and you may be given a return time to ride.

At the provided time, the guest should proceed to the Quick Queue® entrance to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Restrictions:** Guests must be at least 48" tall and no taller than 77" (6'5") to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

Guests must be able to grip with one fully functional natural arm and hand. Must also be able to brace with (2) functioning legs, guest must have natural leg to the ankle and guest must wear foot prosthetic to ride. Leg Casts are not permitted.

Prosthetic feet and arms are permitted. Prosthetic must be secured.

Guests wearing full arm casts, forearm casts that prevent the ability to grip, leg casts, or neck braces must not ride.

**Service Animals:** Not permitted.

## Der AUTOBAHN

### Bumper Cars

**Ride Access:** Mobility-impaired guests should proceed to the right of the exit, once there press the button to alert the ambassador. The ambassador will assist you with loading.

**Height Restrictions:** Guests must be at least 48" tall to ride alone. Guests between 42"- 48" must be accompanied by a supervising companion.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the

safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with functioning leg. Guests with a neck brace, or a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

## Der AUTOBAHN JR.

Childrens bumper cars.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should proceed to the exit gate to the right of the entrance. Guests using wheelchairs must transfer from their wheelchair to the ride vehicle.

**Height Restrictions:** Guests must be under 48" inches tall to ride. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## Der WIRBELWIND

Swing ride.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should proceed to the exit gate to the left of the entrance.

**Height Restrictions:** Guests must be at least 48” tall to ride. Riders between 40” and 48” must be accompanied by a supervising companion and must ride in the double swings.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg, with the ability to straddle the ride unit and maintain the proper riding position. Guests with any type of prosthesis should ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with a neck brace, broken collar bone, braced arm cast, or full leg cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## ELEPHANT RUN

Rock your little one’s day with this fun sized-down bobsled ride.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should proceed to the exit gate located to the right of the entrance.

**Height Restrictions:** Guests must be at least 38” tall to ride. Adults may ride with a child who meets the height requirements.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning

leg or be accompanied by a supervising companion.

Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## **ESCAPE FROM POMPEII®**

Tour of ancient ruins flume experience.

**Ride Access:** Guests using wheelchairs will be required to transfer from their wheelchair to the ride unit. This ride utilizes a virtual queue system, and you will be given a return time to ride. At the provided time, the guest should proceed to the Quick Queue® entrance, to board the ride. Please see the ambassador for assistance and loading instructions.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

**Height Restrictions:** Guests must be at least 42" tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg.

Guests with a broken collar bone, neck brace, braced arm cast, or full leg cast must not ride. All other casts must comfortably fit inside the ride unit. Guests who would be adversely affected by strobe lights must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## FINNEGAN'S FLYER®

Screamin' Swing ride featuring two pendulum-like arms seating 32 riders that fly progressively higher with each swing.

**Ride Access:** Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. If the entrance is not staffed, please see the ambassador at the grouper area. At the provided time, please proceed to enter through the Quick Queue line to board.

**Height Restrictions:** Guests must be at least 48 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, prone to motion sickness, fear of heights or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must have the ability to exhibit independent postural control under the dynamic conditions of this ride. Riders must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back and their hands, arms, legs, and feet down and inside the ride at all times. Riders must have control of upper torso including neck and head. Guests with a cervical collar, neck brace, broken collarbone will not be permitted to ride.

Guest with an amputated leg(s) above the knee are not permitted. Guests must have two functioning legs and one fully functioning arm and possess the ability to grip with at least three fingers.

Guests with any type of prosthesis should ensure that it is properly secured and will remain in place during the ride. Leg prostheses are not permitted. Leg Casts are not permitted.

**Service Animals:** Not permitted.

## FLYING MACHINE

Get ready to twist and spin on this Circular ride in Da Vinci's Garden.

**Height Restrictions:** Guests must be at least 42 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark

enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace or a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## **GRIFFON®**

Floorless dive-coaster with 205-foot drop at 90 degrees straight down.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should see the ambassador at the entrance to receive a time to return to the ride. At the provided time, the guest will proceed to the entrance to board the ride. Please see a platform ambassador for assistance.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

**Height Requirement:** Guests must be at least 54 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Requirements:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

Guests must have the ability to hold on with at least one functioning hand, grasp with one functioning arm, and to brace self with two functioning legs amputated at the knee or below or the ability to hold on with two functioning hands and to brace self with one functioning leg amputated at the knee or below.

Guests with an amputated leg above the knee may ride, with the use of a separate three-point harness, provided the guest has at least one functioning hand, one functioning leg, and enough leg remnant to be secured by the separate three-point harness. Guests should refer to the Welcome Center to determine their specific ability to ride.

Prosthetic legs are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with a broken collar bone, neck brace, or any type of hard cast shall not ride. Please see an ambassador at the ride if you have any questions.

**Service Animals:** Permitted (space permitting).

## INVADR®

Wooden roller coaster with nine air-time hills

**Ride Access:** Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. At the provided time, the guest will proceed to the exit of the ride to enter. Please see the platform ambassador for assistance and loading instructions.

**Height Requirement:** Guests must be at least 46 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times.

Riders must have control of upper torso including neck and head. Riders must have the ability to exhibit independent seated postural control under dynamic conditions of the ride. Guests wearing neck braces or back braces or have a broken collar bone must not ride.

Guests must possess at least one naturally functioning full leg. Guest with an amputation above the knee may not ride. Guests with any type of hand or arm prosthesis must ensure they are properly secured and must remain in place during the ride. Guests must have at least one arm and one natural functioning hand to ride.

Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## **KINDER KARUSSEL**

Giddy up this classic antique carousel that is perfect for all ages.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the far right of the entrance.

**Height Restrictions:** Guests must be at least 42 inches tall to ride or be accompanied by a supervising companion. Supervising companion is to stand next to the horse towards the center of the ride. Hand-held infants are permitted to ride on the benches only.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to hold on with one functioning hand and be able to straddle the ride unit and maintain the proper riding position.

**Service Animals:** Permitted on the bench only (provided the guest and animal fit comfortably inside the ride unit).

## **LAND OF THE DRAGONS®**

A unique activity and play area designed specifically for small children with rides, climbing nets and more.

### **NET CLIMB & BRIDGES**

Guests with restricted mobility may participate in these attractions; however, they involve steep net climbs and steps that are not accessible to wheelchairs.

### **BUG-A-DUG**

**Ride Access:** Mobility-Impaired guests proceed to the exit gate at the ride.

**Height Restrictions:** Guests must be under 56" to ride. Adults and hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark

enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg.

**Service Animals:** Permitted (provided the guest and animal fit comfortably inside the ride unit).

### **CHUG-A-TUG**

**Ride Access:** Mobility-Impaired guests proceed to the exit gate at the ride.

**Height Restrictions:** Guests must be under 56" to ride. Guests must be under 56" to ride. Adults and hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg.

**Service Animals:** Permitted (provided the guest and animal fit comfortably inside the ride unit).

### **FLUTTER SPUTTER**

**Ride Access:** Mobility-Impaired guests proceed to the exit gate at the ride.

**Height Restrictions:** Guests under 36" must be accompanied by a supervising companion to ride. Guests between 36" and 56" may ride alone. Adults may accompany a child and hand-held infants may not ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must have the ability to hold on with one functioning hand and brace self with one functioning leg or be accompanied by a supervising companion in order to ride.

**Service Animals:** Permitted (provided the guest and animal fit comfortably inside the ride unit).

## Le CATAPULT

Hang on and watch the world around you start to scramble as swing, rock, and ricochet from corner to corner.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the far left of the entrance.

**Height Restrictions:** Guests must be at least 42 inches tall to ride or be accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, full arm cast, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not Permitted.

## LE SCOOT LOG FLUME

Fun Filled water adventure.

**Ride Access:** This attraction is located at the base of a steep hill with steps down to the loading platform. The Le Scoot Log Flume is not easily managed by mobility-impaired guests and is not accessible to wheelchairs. Guests using wheelchairs that would like to ride this attraction should enter through the exit located to the left of the entrance at the bottom of the hill. Please see the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

**Height Restrictions:** Guests must be at least 46 inches tall to ride or be accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, braced arm cast, or full leg cast must not ride. All other casts must comfortably fit inside the ride unit. Guests who would be adversely affected by strobe lights must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## THE LITTLE BALLOONS

Kiddie Balloon ride.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the far right of the entrance.

**Height Restrictions:** Guests must be under 56 inches tall to ride. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. All casts must comfortably fit inside the ride unit. Guests must have the ability to hold on with one functioning hand and brace with one

functioning leg. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Permitted (provided the guest and animal fit comfortably inside the ride unit).

## LI'L CLYDES

Junior riders get to saddle up on one of the world-famous Clydesdales for this carousel style ride.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the left of the entrance.

**Height Restrictions:** Guests must be under 56 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests with a full leg cast or brace between legs must not ride. Guests must have the ability to hold on with functioning hand and straddle the ride unit while maintaining the proper riding position. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## THE LITTLE GLIDERS

Kiddie hang glider ride.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the far left of the entrance.

**Height Restrictions:** Guests must be under 56" tall; however, adults may accompany a child in the sit-down gliders. Riders under 36" may only ride on the sit-down Gliders and must be accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to

strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to grasp with one functioning arm and brace with one functioning leg. Guests with a braced arm cast must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## **LOCH NESS MONSTER®**

Double looping steel roller coaster.

**Ride Access:** Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. At the provided time, the guest will proceed to the exit of the ride to enter. Please see the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

**Height Restrictions:** Guests must be at least 48 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to grasp with one functioning arm and brace with one functioning leg to the ankle. Guests with a broken collar bone, neck brace, full arm cast, braced arm cast, or a full leg cast must not ride. All other casts must comfortably fit inside the ride unit. Guests who would be adversely affected by strobe lights must not ride. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## PANTHEON™

High-speed multi launch coaster.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system, and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Restrictions:** Guests must be at least 52” tall and no taller than 76” (6’4”) to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must be able to grip with two functioning hands and brace with one functioning leg to ride. Guests with (an) amputated leg(s) above the knee are not permitted.

Prosthetics of any kind are not permitted.

Guests wearing full arm casts, forearm casts that prevent the ability to grip, leg casts, or neck braces must not ride.

**Service Animals:** Not permitted.

## RHINE RIVER CRUISE

Riverboat ride.

**Ride Access:** Located at the base of a steep set of steps coming from Scotland and an equally steep hill and steps from Germany. The Rhine River Cruise is not easily managed by guests with restricted mobility and is not accessible to wheelchairs.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright during the ride.

**Service Animals:** Permitted (provided the guest and animal fit comfortably inside the ride unit).

## ROMAN RAPIDS®

Giddy up this classic antique carousel that is perfect for all ages.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system, and you will be given return time to ride. At the provided time, the guest will proceed to the Quick Queue entrance, to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Restrictions:** Guests must be at least 42 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not Permitted

## ROTO BARON

Kiddie airplane ride.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the left of the entrance.

**Height Restrictions:** Guests must be under 56 inches to ride. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to hold on with one functioning hand and brace with one functioning leg. All casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

## **SESAME STREET® FOREST OF FUN™**

A FUN Sesame Street themed activity and play area.

### **Bert and Ernie's Loch Adventure**

Children's Water Flume Ride.

**Ride Access:** Mobility-Impaired guests proceed to the ride entrance.

**Height Restrictions:** Guests must be under 56 inches tall; however, adults may accompany a child. Children under 36 inches tall must be accompanied by a supervising companion. Hand-held infants are not permitted to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to hold on with one functioning hand and brace with one functioning leg. All casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

### **Grover's Alpine Express**

Children's roller coaster.

**Ride Access:** Mobility-Impaired guests that would like to ride this attraction should see the ambassador at the exit to receive a time to return to ride. At the provided time, mobility-impaired guests will proceed to enter through the ride exit. Please see the platform ambassador for assistance and loading instructions.

This ride includes a steep lift mechanism. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not

ride this ride.

**Height Restrictions:** Guests must be at least 38” tall to ride. Guests between 38” tall and 42” tall must be accompanied by a supervising companion, at least 14 years old. Guests 41” or taller may ride alone.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to grip with one functioning hand and brace with one functioning leg. Amputation must be at knee or below. Guests with any type of prosthetic device must ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with a neck brace, broken collar bone, braced arm cast, full arm cast or full leg cast will not be permitted to ride. All other casts must fit inside the ride vehicle. Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

### **Oscar’s Whirly Worms**

A ride that rocks back and forth while gently rotating.

**Ride Access:** Mobility-Impaired guests that should proceed to the ride entrance.

**Height Restrictions:** Guests must be at least 42 inches tall or be accompanied by a supervising companion.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to grip with one functioning hand and brace with one functioning leg. Amputations must be at the knee or below. Please review all restrictions listed on the sign at the attraction entrance. Guests with a double leg amputation above the knee must not ride unless a well-secured

prosthetic device is in place. Guests with a neck brace, broken collar bone, full arm cast, or braced arm cast will not be permitted to ride. All other casts must comfortably fit inside the ride vehicle.

**Service Animals:** Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

### Prince Elmo's Spire

A mini-drop tower that moves upward and downward in a gentle bouncing motion.

**Ride Access:** Mobility-Impaired guests that should proceed to the ride entrance.

**Height Restrictions:** Guests must be at least 42 inches tall or accompanied by a supervising companion.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to grip with one functioning hand and brace with one functioning leg. Amputations must be at the knee or below. Please review all restrictions listed on the sign at the attraction entrance. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place. Guests with a neck brace, broken collar bone, full arm cast, or braced arm cast will not be permitted to ride. All other casts must comfortably fit inside the ride vehicle.

**Service Animals:** Permitted (Provided the guest and the animal fit comfortably inside the ride unit).

## SKYRIDE

Sky-high mode of transportation.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the far left of the entrance.

**Height Restrictions:** Guests must be at least 56 inches tall or accompanied by a supervising companion.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure,

heart conditions, neck or back problems, recent surgery, or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping their head upright. Guests must be able to hold on with one functioning hand and be able to straddle the ride unit and maintain the proper riding position.

**Service Animals:** Permitted (provided the guest and animal fit comfortably inside the ride unit).

## TRADEWIND

High -speed circular ride.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the left of the entrance.

**Height Restrictions:** Guests must be at least 52 inches tall. Guests between 48 inches and 52 inches must be accompanied by a supervising companion.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, full arm cast, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## TEMPESTO®

Multi-launch coaster reaching speeds of 63 mph and an inversion at 154 feet in the air.

**Ride Access:** Mobility-impaired guests that would like to ride this attraction should see the ambassador at the main entrance. This ride utilizes a virtual queue system, and you will be given return time to ride. At the provided time, the guest will proceed to the exit, to board the ride. Please see the ambassador for assistance and loading instructions.

**Height Restrictions:** Guests must be at least 54 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, diabetes, neck or back problems, recent surgery, sensitivity to strobe effects, or any other impairment or medical condition that may be affected by the features of this ride or prevent normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must have full upper and lower body control. Guest must have two functioning legs/feet and two functioning arms/hands and be capable of grasping handhold points and maintaining a safe posture. Guests must be able to put both feet under the shin pad and if possible flat on the floor. Guests should refer to the Welcome Center to determine their specific ability to ride.

Prosthetic legs and arms are not permitted.

Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have questions.

**Service Animals:** Not permitted.

## TURKISH DELIGHT

Teacup ride.

**Ride Access:** Mobility-Impaired guests proceed to the exit gate to the far left of the entrance.

**Height Restrictions:** Guests must be at least 48 inches tall or be accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guest must be able to remain sitting up straight, keeping

their head upright. Guest must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Guests must have the ability to hold on with one functioning hand and brace with one functioning leg. Guests with a broken collar bone, neck brace, or braced arm cast must not ride. All other casts must comfortably fit inside the ride unit. Please review all restrictions listed on the sign at the attraction entrance.

**Service Animals:** Not permitted.

## VERBOLTEN®

High-speed launch-coaster achieving great heights and high rates of speed.

**Ride Access:** Mobility-Impaired guests that would like to ride this attraction should please see the ambassador at the entrance to receive a time to return to the ride. At the provided time, the guest will proceed to entrance to board the ride. Please see the platform ambassador for assistance and loading instructions.

This ride travels great distances and includes two separate launch points. Due to the awkwardness of evacuation procedures in the event of a ride stoppage, mobility-impaired guests should not ride this ride.

**Height Restrictions:** Guests must be at least 48 inches tall to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, sensitivity to strobe effects, prone to motion sickness, have a heightened sensitivity to dark enclosed places or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to remain sitting up straight, keeping their head upright, their back and shoulders against the seat back, and their hands, arms, legs, and feet down and inside the ride at all times. Please review all restrictions listed on the sign at the attraction entrance.

A guest must have two natural legs (to the ankle) and must be able to hold on to the lap bar with one functioning hand in order to ride.

Leg prostheses are not permitted on the ride. Guests with any type of arm or hand prosthesis should ensure that it is properly secured and will remain in place in spite of forces experienced during the ride. Guests with an arm prosthesis must have one fully functioning hand and two natural functioning legs to ride. One natural functioning hand with original fingers (not prosthesis) is

necessary to hand-grasp the lap bar.

Guests with a broken collar bone, neck brace, or any type of hard cast or walking boot shall not ride. Please see an ambassador at the ride if you have questions.

**Service Animals:** Not permitted.

## **PART 5: ATTRACTION AND PRESENTATION ACCESS INFORMATION**

*(Attractions and Presentation are listed in alphabetical order)*

All exhibits are accessible and seating for guests using wheelchairs is available at each stadium and theater. Companion seating is available next to or in front of the guest using a wheelchair.

### **ABBEYSTONE THEATRE:**

**Description:** Let your heart dance right along as fabulous music and the pure energy of Irish dance explode onstage in one of our most popular shows ever.

**Access:** Guests using wheelchairs may enter on the outside left side of the theater. Seating is available in the center rows of the theater. Please see an ambassador at any entrance for assistance.

### **DAS FESTHAUS®**

**Description:** Savor a meal in Das Festhaus while enjoying live music. “Prost” to traditional German music and classical Bavarian melodies in the upbeat performance.

**Access:** Seating for guests using wheelchairs is available at all tables. Please see a cashier for assistance.

### **EAGLE RIDGE, WOLF VALLEY**

**Description:** Experience the majestic beauty of North America’s iconic bald eagles.

**Access:** This is a walk-through exhibit with access to all areas

### **ELMO’S CASTLE**

**Description:** Sing-along with your favorite Sesame Street® friends.

**Access:** This is an outdoor theater with access to all areas.

## GLOBE THEATRE

**Description:** This high-energy production of Busch Gardens' fan-favorite American Jukebox entertains guests in the indoor Globe Theatre.

**Access:** Guests using wheelchairs may enter the theater through the main entrance. Seating is available along right side of the theater towards the center row. Please see an ambassador for assistance.

## HIGHLAND STABLES

**Description:** Learn more about Clydesdale horses in the Scotland Village.

**Access:** This is a walk-through exhibit with access to all areas.

## IL TEATRO DI SAN MARCO®

**Description:** Relax and refresh in the open-air Il Teatro Di San Marco as you are serenaded to singalong sounds while savoring the international cuisine of Marco Polo's Marketplace

**Access:** Guests using wheelchairs may enter the theater through the left or right entry ramps. Seating is available on both sides. Please see an ambassador at for assistance.

## ROYAL PALACE THEATRE

**Description:** Seasonal shows and special events venue.

**Access:** Guests using wheelchairs may enter the theater through the left or right entry ramps. Seating is available in the back rows of the lower seating section. Seating is on both sides. Please see an ambassador at for assistance.

## WOLF HAVEN THEATRE

**Description:** Look beyond the haunting calls and piercing eyes of the mysterious gray wolf and let Wolf Haven to learn more about these magnificent animals.

**Access:** Guests using wheelchairs may use the main entrance from the pathway.